

ANNUAL REPORT

2002 - 2003

Indiana Utility  
Regulatory  
Commission



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# INDIANA UTILITY REGULATORY COMMISSION



Pictured above from L to R: Commissioner Judith Ripley, Commissioner Larry Landis, Chairman Bill McCarty, Commissioner David Ziegner, and Commissioner David Hadley

## COMMISSION RESPONSIBILITY

The Commission is a fact-finding body that hears evidence in cases filed before it and makes decisions based on the evidence presented in those cases. An advocate of neither the public nor the utilities, the IURC is required by state statute to make decisions that balance the interests of all parties to ensure the utilities provide adequate and reliable service at reasonable prices.

The IURC regulates electric, natural gas, telecommunications, steam, water and sewer utilities. These utilities may be investor-owned, municipal, not-for-profit, or cooperative utilities, or they might operate as water conservancy districts. However, the Commission does not regulate municipal sewer utilities.

Indiana statutes allow municipal utilities, not-for-profit corporations, and co-operative telephone and electric companies to remove themselves from the Commission's jurisdiction by ordinance of the local governing body or a majority vote of the people in the municipality. As of June 30, 1999, 453 utilities have withdrawn from the Commission's jurisdiction.

The Commission regulates various aspects of the public utilities' business including the rates, financing, bonding, environmental compliance plans and service territories. The Commission has regulatory oversight concerning construction projects, and acquisition of additional plants and equipment. The Commission has authority to initiate investigations of all utilities' rates and practices.

The IURC receives its authority from Indiana Code Title Eight. Numerous court decisions further define the Commission's function.

The Commission promulgates its "*Rules and Regulations Concerning Practice and Procedure*" as well as "*Rules and Regulations and Standards of Service*" to govern each type of utility. The Commission, through a process involving public hearings that also require approval from the Attorney General, the Secretary of State and the Governor, makes changes in the rules.

Originally a state agency established to regulate railroad activity, the Indiana Utility Regulatory Commission has undergone great change since it was established as the Railroad Commission in the late 1800s. By 1913, the agency was given regulatory responsibility over natural gas, water, electric, telephone and transportation services, and it was re-named the Public Service Commission. In 1987, the General Assembly changed the name of the agency once again and the PSCI became the IURC. The Commission no longer regulates either railroads or transportation.

## COMMISSION PROCEDURES

Utilities must follow administrative law requirements in proceedings before the Indiana Utility Regulatory Commission. Those proceedings include requests for rate changes and territorial authority.

### Hearing Procedures

- The utility files a petition with the Commission which is given a Cause Number and assigned to an Administrative Law Judge and staff. A Commissioner may also be assigned.
- A prehearing conference is held to establish a schedule for the submittal of evidence both for and against the utility's petition.
- The utility prefiles its written case-in-chief, which contains evidence in support of its proposal.
- Other parties, including the Office of the Utility Consumer Counselor (OUCC), file their cases-in-chief, which contain evidence in support of their positions. The OUCC is a separate state agency whose responsibility is to represent ratepayers in proceedings before the Commission.
- A public hearing may be held in the service territory of the utility to allow customers of that utility to express their opinions concerning the utility's petition.
- The parties may present rebuttal testimony after all other evidence in the case is heard.
- In most cases, parties to the case file proposed Orders with the Administrative Law Judge.
- The Administrative Law Judge (ALJ) submits a proposed Order for review by the Commissioners.
- The Commission issues a decision on the ALJ's proposed Order, either directing modifications, approving or rejecting the utility's original proposal. These decisions are made at Commission conferences.

**Commission conferences are generally held each Wednesday at 1:30 p.m. EST in Room E-306 in the Indiana Government Center South.**

## **COMMISSIONERS**

### **CHAIRMAN WILLIAM D. MCCARTY**

William D. McCarty was first appointed chairman of the Indiana Utility Regulatory Commission on June 23, 1997, by Governor Frank O'Bannon. Chairman McCarty was reappointed in March 2001 to a second four-year term that runs to April 2005.



Chairman McCarty chairs a five-member commission that administers the laws regulating utilities that provide electric, natural gas, telecommunications, water, or private sewer services. The Commission oversees an agency employing approximately 70 people, including a technical staff of engineers, accountants and economists; a legal staff; a staff of administrative law judges; and a pipeline safety staff that is jointly funded by the federal government and the State of Indiana.

Having participated as a member of the National Association of Regulatory Utility Commissioners for the past six years, McCarty also now serves as Vice Chair of the NARUC Committee on Water and as a member of the Board of Directors.

An attorney, Chairman McCarty served for 15 years as a state senator prior to joining the Commission. He served as a member of the Senate Commerce Committee and the IURC Committee on Practice and Procedure. He held the position of assistant to the vice president for business affairs at Ball State University prior to his appointment to the Commission. In addition, he maintained a private law practice for 18 years.

Chairman McCarty graduated Magna Cum Laude from Wabash College, he earned a master's degree in International Relations from the John Hopkins University and a Law Degree from the Indiana University School of Law at Indianapolis. McCarty has served as an instructor of History, Political Science and Economics at Anderson University.

## COMMISSIONER DAVID E. ZIEGNER

David E. Ziegner was appointed to the Indiana Utility Regulatory Commission on August 25, 1990, by Governor Evan Bayh and reappointed to a full, four-year term in April of 1991 and again in December of 1995. He was reappointed by Governor Frank O'Bannon in November 1999, and again in 2003. A Democrat, Ziegner's term expires April, 2007.



Commissioner Ziegner is a member of the National Association of Regulatory Utility Commissioners' Committee on Electricity and is a member of the Mid-America Regulatory Conference. He is also a member of the Advisory Council of the Electric Power Research Institute (EPRI).

Ziegner is a native Hoosier. He earned his B.A. in history and journalism from Indiana University in 1976. He gained his J.D. degree from the Indiana University School of Law in Indianapolis in 1979 and was admitted to the Indiana Bar and U.S. District Court in that same year.

As a staff attorney for the Legislative Services Agency, Mr. Ziegner developed his background in both utility and regulatory issues. As the agency's senior staff attorney, he specialized in legislative issues concerning utility reform, local measured telephone service, the citizen's utility board and pollution control. Most recently, Mr. Ziegner was the General Counsel for the IURC.

Ziegner, his wife, Barbara, and their daughter, Jennifer, reside in Greenwood and are members of the Northminster Presbyterian Church. He is an avid follower of all Indiana University sports and has been a fan of the St. Louis Cardinals for over 30 years.

## COMMISSIONER JUDITH G. RIPLEY

Governor Frank O'Bannon first appointed Judith G. Ripley to the Indiana Utility Regulatory Commission on August 17, 1998. She was reappointed in April 2002. A Republican, Commissioner Ripley's term expires April 2006.

A life-long resident of Indiana, Commissioner Ripley studied liberal arts and education at Indiana University and the University of Cincinnati. She received her Bachelor of Law degree from the Indiana University School of Law in Indianapolis. Until her appointment to the IURC, Commissioner Ripley practiced law in Indianapolis.



Commissioner Ripley is active in the National Associate of Regulatory Utility Commissions (NARUC). She serves as a member of the NARUC Committee on Finance and Technology, and also is on the Advisory Council to the Center for Public Utilities, New Mexico State University. Ripley is a past member of the Board of Governors of the Indianapolis Bar Association, an appointee to the Marion County Municipal Court Nominating Commission and a Delegate to the State Bar Association. The Federal Communications Commission appointed Ripley to the federal-state board on jurisdictional separations.

She has three grown children and six grandchildren.

## COMMISSIONER DAVID W. HADLEY

David W. Hadley was appointed to the Indiana Utility Regulatory Commission on February 9, 2000, by Governor Frank O'Bannon. A Democrat, Hadley was appointed to serve the remainder of Richard "Dick" Klein's term, when Klein retired. Commissioner Hadley was reappointed by Governor O'Bannon in December 2001. His term expires January 2006.



Prior to his appointment to the Commission, Hadley served as an executive officer for the Indiana AFL-CIO. He also has served as a business development specialist with the Indiana Department of Workforce Development. Commissioner Hadley worked as a union coal miner where he held numerous leadership positions and served as a legislative affairs representative for the United Mine Workers of America. He also was a former high school social studies teacher.

Hadley earned a master's degree in secondary education from the University of Evansville. He holds an undergraduate degree in social science education from Indiana State University. Hadley received post-graduate training through the U. S. Department of Labor and the University of Southern Indiana.

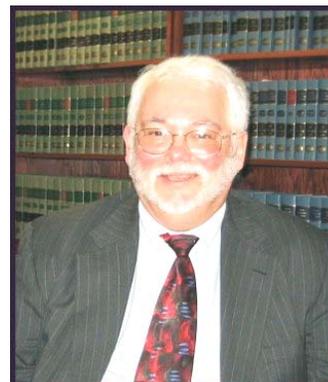
Active in the National Association of Regulatory Utility Commissioners, Hadley is a member of the Gas Committee, Finance and Technology Committee, the International Committee and serves as Chairman of the NARUC Clean Coal Technology Partnership with the Department of Energy.

Commissioner Hadley and his wife Linda reside outside of Boonville, Indiana.

## COMMISSIONER LARRY S. LANDIS

Governor Frank O'Bannon appointed Larry S. Landis to the Indiana Utility Regulatory Commission on December 17, 2002. A Republican, Landis was appointed to fill the remainder of the term of Camie Swanson-Hull, when she retired. His term ends in January 2004.

Landis founded and is the former president of Marketrends Inc., marketing and communications firm, and co-founder and managing partner of American Grassroots LLC, a mass telecommunications notification and grassroots communications firm.



Before establishing his own companies, Landis spent 15 years in marketing and advertising in Indianapolis advertising agencies; he also served four years as Vice President of Corporate Advertising for American Fletcher National Bank (now Bank One Indiana). He has experience in banking and financial services, and utilities. Much of his non-technical experience has been with regulated industries. Landis is a former assistant to the mayor of Indianapolis; and served as press secretary for Governor Otis Bowen's first gubernatorial campaign.

Landis earned a bachelor's degree cum laude from Wabash College, with a double major in political science and economics. He also pursued graduate work in organizational theory and political behavior at the University of North Carolina/Chapel Hill and at Indiana University.

Born in Princeton, NJ, Landis grew up in Goshen, Indiana, moving to Indianapolis after college. He and his wife Carol L. (Butz) Landis are the parents of an adult son, Christopher, who resides in Indianapolis.

## **DIVISION RESPONSIBILITIES**

### **DIRECTOR OF EXTERNAL AFFAIRS**

As the Director of External Affairs, Elizabeth Herriman is the senior supervisory authority of the Commission's consumer services, media relations and legislative efforts.

The Executive Director serves as the Commission's liaison to the General Assembly and works with the Commission's legislative team to monitor, track, and analyze utility matters before the state legislature. The Executive Director also helps elected officials with utility-related constituent matters.

The Office of the Director of External Affairs is comprised of the Commission's Consumer Affairs and Public Information Divisions

Detailed descriptions of these divisions are found later in this section.

### **CHIEF OPERATING OFFICER**

Chief Operating Officer Joseph Sutherland is the senior supervisory authority over the functions of Electricity, Gas/Water/Sewer and all aspects of Commission internal operations. Sutherland also manages various ancillary functions such as human resources, data processing, and all Commission financial affairs including the agency's budget.

The Office of the Chief Operating Officer includes the technical divisions of Telecommunications, Accounting & Finance, Electricity, Gas/Water/Sewer, Court Reporting, Data Processing, Human Resources, Internal Operations and Pipeline Safety. Descriptions of these Commission operations are found later in this report.

The Commission, the Office of Utility Consumer Counselor and certain other costs related to utility regulation are funded by fees paid by utilities. An outline of the Commission's budget is found in the Reports Section.

### **ADMINISTRATIVE LAW JUDGES**

Chief Administrative Law Judge Scott R. Storms oversees a staff of five attorneys who serve as Administrative Law Judges for the Indiana Utility Regulatory Commission.

Administrative Law Judges preside over Administrative Hearings before the Commission, which are conducted in a manner that is similar to any courtroom proceeding. Administrative Law Judges oversee the entire proceeding beginning with the initial case filing through the issuance of a final order. In addition to serving as a presiding officer, Administrative Law Judges also act as legal advisors by interpreting and applying the legal principles established by federal and state statutes; administrative rules; and, applicable case law.

At the conclusion of the evidence, the presiding Administrative Law Judge considers all the evidence in the record of the proceeding and drafts a proposed order. As many cases filed with the Commission involve matters of a highly technical nature, Administrative Law Judges work cooperatively with the Commission's technical staff in drafting each order to ensure that it is legally and technically sound. The

proposed order is then submitted to the Commissioners for their consideration in making a final determination.

### **GENERAL COUNSEL**

General Counsel Kristina Kern Wheeler and Assistant General Counsels Andrea Brandes and Leslie Hitchman conduct research and analyze legal questions for the Commissioners and staff. They act as the legal representatives of the Commission to the public, and answer questions from the public about Commission jurisdiction, procedure and statutory interpretation. They are also the Commission's legal representatives to other state agencies.

As part of the Commission's legislative team, the attorneys monitor and analyze bills that would affect the Commission and the utility industry. As the liaison to the Attorney General, the attorneys work with that agency on appeals of Commission Orders in the courts as well as other litigation involving the Commission.

As the division responsible for agency rulemakings, the General Counsel drafts final versions of rules, presides over public hearings and follows the rules through the statutory process.

The General Counsel works closely with the Consumer Affairs Division to resolve customer complaints involving legal issues. The division also negotiates and monitors agency contracts with third parties for equipment and services, and works with counsel from other state commissions, federal agencies, and the National Association of Regulatory Utility Commissioners to track a wide range of national utility and regulatory issues.

### **ELECTRICITY DIVISION**

Director Bradley K. Borum oversees the Electricity Division, which monitors and evaluates regulatory and policy initiatives that affect the electric utility industry.

The division reviews and advises the Commission on regulatory proceedings initiated by Indiana electric utilities. It also monitors electric utility performance for reliability and service quality. In the past year, Electricity Division staff has examined information from Commission-initiated investigations of two Indiana utilities, evaluated several utility-initiated petitions and begun researching data for two possible IURC rulemakings.

The division is also responsible for following actions by the Federal Energy Regulatory Commission, which may affect Indiana's electric utilities. Electricity Division staff often prepares comments on behalf of the Commission in response to FERC proposals or proceedings. During the past year, the division has prepared and submitted comments regarding the development of regional transmission organizations and wholesale power markets.

### **GAS/WATER/SEWER**

Jerry Webb heads the Gas/Water/Sewer Division. Mr. Webb and his staff advise the Commission on technical matters in the gas, water and wastewater industries.

The division also makes recommendations to the Commission regarding 30-day filings, which are requests from utilities for approval of new rates, changes to non-recurring charges, altered rules and

regulations or changes in periodic trackers. This process is designed to allow these types of requests to be reviewed and approved by the Commission in a more expeditious and less costly manner than a formally docketed case. The division staff works closely with utilities and other interested stakeholders to ensure the requests conform to the Commission's objectives.

The division ensures tariffs properly recover the Commission approved revenue requirements and is the custodian of all tariffs. The division assists Consumer Affairs with billing matters and service complaints that sometimes require field investigations.

The division also maintains territorial service maps and compiles yearly comparisons of residential utility bills, which can be found in the Reports Section.

### **TELECOMMUNICATIONS**

Rich Higgins oversees the Telecommunications Division, which was created in 1996 in response to the passage of the Telecommunications Act of 1996 (TA-96) - federal legislation aimed at opening the local exchange industry to competition.

Mr. Higgins and Assistant Directors Joel Fishkin and Pam Taber supervise a team of analysts devoted solely to telecommunications issues. Since its formation, the division has provided technical assistance on cases regarding the interconnection of incumbent local exchange companies to new competitors, certificates of territorial authority for competitive providers of local exchange and long-distance services, wholesale service tariffs, universal service issues, as well as other state specific matters.

### **ACCOUNTING & FINANCE**

Under the supervision of Director Michael Gallagher, the Accounting and Finance Division analyzes prefiled testimony and exhibits, attends evidentiary hearings, prepares questions for witnesses, and compiles data for Commission Orders. In selected cases, division staff provides testimony in proceedings before the Commission.

This division maintains the Commission's collection of annual reports from about 375 utilities. Certain utilities, such as resellers of inter-exchange services, WATS, radio common carriers and cellular telephone companies are not required to file annual reports due to the Commission's deregulation or their withdrawal from Commission jurisdiction. The division conducts periodic reviews of all publicly-, municipally- and cooperatively-owned utilities with more than 5,000 customers. This review ensures that the rates and charges of these utilities are just and reasonable.

The division also calculates the public utility fee billing rate, which is based upon the Commission's upcoming budget and the intrastate operating revenue of about 800 investor-owned, not-for-profit and cooperative utilities. A calculation of the 2002-2003 public utility fee billing rate and a listing of each utility's contribution follows in the Reports Section.

### **CONSUMER AFFAIRS**

Consumer Affairs Director Ja-Deen Johnson mediates disputes between utilities and consumers and deals with consumer education issues.

The division reviews and revises the “*Rules, Regulations and Standards of Service*” for the Indiana utilities. These rules must be followed by the utilities when dealing with their customers.

The division uses information gathered in the complaint handling process to alert the Commission to any consumer problems. If the office discovers a problem developing, it may request an investigation be conducted by the IURC or it may suggest to the utility’s customers that they circulate a petition requesting a Commission investigation.

The Consumer Affairs Division also attends Commission field hearings to answer any individual consumer questions or complaints that may arise during the hearing.

### **PUBLIC INFORMATION**

Public Information Director Mary Beth Fisher provides information to various groups both inside and outside the Commission. She is responsible for informing the media about Commission actions and utility regulation.

The Public Information staff frequently provides information related to Commission actions and utility operations to utility consultants, financial analysts and individual members of the public.

The division issues news releases related to decisions made at Commission conferences, publishes yearly comparisons of residential electric and natural gas bills, and assists the media at all proceedings conducted by the Commission.

### **COURT REPORTING**

Chief Reporter Lynda Ruble and Official Reporter Amy Tokash attend and report all utility hearings as well as Commission conferences and field hearings.

The Reporters prepare the official written transcripts of these hearings and Commission conferences upon request.

The Reporting Division is also responsible, upon request, for preparing and filing the detailed Clerk’s Record. Those include the Chronological Cause Summary information and Transcript with the Indiana Court of Appeals. This process encompasses not only preparing and filing the official transcript from the hearing(s) conducted in a cause but also entails the preparation and filing of all exhibits identified and offered into evidence during the hearings. It also includes the preparation of all pleadings within the cause.

### **OPERATIONS**

Nancy Manley is the Director of the Operations Division.

Manley and her staff perform several additional functions including daily accounting tasks, purchasing, records maintenance, arranging field hearing sites, and performing special projects.

The staff also receives and file stamps all documents filed with the Commission including petitions and evidence filed in docketed cases.

The Director of Operations also serves as the Commission's Executive Secretary, supervising the administrative functions associated with the Commission, such as the weekly preparation of conference agendas, filing lists and hearing schedule.

Nancy Manley is also the Director of Human Resources. Along with her staff her responsibilities include the enforcement of all federal and state regulations and policies. The office is also responsible for recruitment, training and development, labor relations issues, and all aspects of employee personnel management, including and agency evaluation program, compensation and benefits.

The Human Resources Director also implements personnel policies, procedures and standards for the Commission and maintains all Commission personnel files.

### **PIPELINE SAFETY**

Director Annmarie Robertson and her staff administer federal and state pipeline safety standards that apply to the natural gas industry. These standards apply to all gas operators in Indiana regardless of whether they have withdrawn from the Commission's economic jurisdiction.

Pipeline Safety Engineers enforce the minimum safety standards established by the U.S. Department of Transportation as they apply to the design, installation, inspection, testing, construction, extension, operation, replacement, and maintenance of the pipeline facilities of all gas pipeline operators.

The division is funded jointly by the Commission and the U.S. Department of Transportation.

The division also monitors the U.S. Department of Transportation's anti-drug program for gas operators within Indiana. Additionally, the division regularly sponsors or participates in various gas safety seminars each year. Pipeline safety engineers work closely with operators of small gas systems (municipal utilities and master meters) to help them operate a safe and efficient gas system.

### **POLICY AND RESEARCH**

Bob Pauley, Director of Energy Policy, serves as an advisor to the Commissioners, addresses federal, state and regional energy policy matters. One of the primary tasks includes matters before those before the Federal Energy Regulatory Commission. This also involves energy policy issues before Congress, the Department of Energy or other federal agencies. Pauley is involved in matters relating to the formation of Regional Transmission Organizations including work with other State Commissions and stakeholders that have an interest in RTO policy development. Pauley is also the Commission's representative to the national and regional reliability councils, and participates in energy policy matters specific to Indiana.

### **STATE UTILITY FORECASTING GROUP**

The State Utility Forecasting Group, SUFG, was established by state law in 1985 to provide the Commission with an impartial projection of the future growth of electric use in the state. The SUFG's offices are located at Purdue University.

The SUFG also provides information for the General Assembly's Regulatory Flexibility Committee and testifies in certain proceedings before the Commission.

# COMMISSION BUDGET

## FISCAL YEAR 2002-2003

	<u>Appropriations</u>	<u>Expenditures</u>
Personnel Services	\$4,869,070.00	\$ 4,408,324.00
Services other than personnel	\$ 235,868.00	\$ 227,398.00
Services by contract	\$1,343,247.00	\$ 1,631,238.00
Materials, supplies & parts	\$ 27,800.00	\$ 25,249.00
Equipment	\$ 84,607.00	\$ 64,935.00
Grants, distribution and subsidies	\$ 598,437.00	\$ 604,381.00
In-state travel	\$ 26,512.00	\$ 19,759.00
Out-of-state travel	<u>\$ 120,000.00</u>	<u>\$ 20,907.00</u>
<b>TOTALS</b>	<b>\$7,305,541.00</b>	<b>\$7,002,191.00</b>

# **SIGNIFICANT DECISIONS, ISSUES AND ACTIONS**

## **WATER CASES**

### **IURC IMPLEMENTS SAFEGUARDS TO PROTECT INDIANA-AMERICAN RATEPAYERS**

**Cause No. 42250, December 4, 2002**

The Commission used the limited powers available to it in an effort to ensure reasonable rates and quality service in Indiana after the Indiana American Water Company is acquired by German based holding company, RWE.

The safeguards put in place by this order include:

- For a period of three (3) years after the acquisition, Indiana-American must provide the Commission with written notice 30-days prior to any planned workforce reduction greater than 5-percent of Indiana-American's existing workforce.
- For at least one year after the acquisition there shall be no layoffs or involuntary severance of employees, except for cause.
- Except for resignations, Indiana-American shall retain the existing management for at least one year from the acquisition.
- Indiana-American cannot force its customers to pay any costs associated with the sale.
- Indiana-American must maintain its equity level no lower than 35% of total investor supplied capital, and notify the Commission in writing within 30 days after the implementation of any change in its equity ratio of greater than five percentage points.
- The company will have 30-days to report any upgrade or downgrade of the bonds of RWE, Thames Water Plc, or American Water Capital Corp. by Moody's or Standard and Poor's.
- Indiana-American will provide Annual Reports of its parent company to the Commission, in English.
- The company will implement a system to electronically track customer complaints in order to document the nature and response times to those complaints and report those findings to the Commission annually.
- Indiana-American must develop and implement a mechanism to track the savings and costs from the sale, and a methodology beneficial to ratepayers to allocate those savings and costs.

### **IURC APPROVES DISTRIBUTION SYSTEM IMPROVEMENT CHARGE OF INDIANA-AMERICAN**

**Cause No. 42351, February 27, 2003**

The Indiana Utility Regulatory Commission approved the first order resulting from a state law passed by the General Assembly in 2001, which allows water companies to recover expenditures for limited improvements in their distribution systems outside a rate case.

By statute the improvements of the distribution system are defined as new, used and useful water utility plant projects that do not increase revenues by connecting the distribution system to new customers, are in service, and were not included in the most recent rate case. This process is designed to allow companies to recover expenditures in a timely manner, and minimize the impact on its customers.

The Commission allowed the company to recover more than \$5.8-million of expenditures.

	Water Groups		Flowing Wells	Wabash	Northwest	Mooresville	Warsaw	West Lafayette	Winchester
	Group No. 1	Group No. 2							
Current Bill	\$25.68	\$22.33	\$17.07	\$20.43	\$18.36	\$24.28	\$21.86	\$15.45	\$20.34
DSIC Rate	0.13	0.13	0.13	0.13	0.05	0.14	0.06	0.07	1.01
New Bill	\$25.81	\$22.46	\$17.20	\$20.56	\$18.41	\$24.42	\$21.92	\$15.52	\$21.35

**\*Group 1 includes: Kokomo, Muncie, Richmond, Seymour, Summitville, and Wabash Valley.**

**\*Group 2 includes: Crawfordsville, Johnson County, Noblesville, and Southern Indiana.**

### **IURC APPROVES RATE INCREASE FOR RAMSEY WATER COMPANY**

**Cause NO. 42042, July 10, 2002**

The Indiana Utility Regulatory Commission approved a settlement between Ramsey Water and the Town of Georgetown and the Indiana Office of Utility Consumer Counselor that will result in higher water rates for customers of Ramsey Water.

A customer who uses 5,300 gallons of water a month will see an increase of roughly \$4.43 a month. Ramsey Water provides water to approximately 4,800 retail and wholesale customers in Harrison, Floyd and Crawford Counties.

### **IURC ORDERS CHANGES AT BOONE COUNTY UTILITIES**

**Cause Nos. 42131 and 42093, March 12, 2003**

The Commissioners found that Boone County Utilities (BCU) abused its position as a monopoly provider of sewer and water services, and orders that the company make fundamental changes in its business practices.

Cause No. 42093 was filed by Boone County Utilities, appealing a decision against the company by the IURC's Consumer Affairs Division. That case dealt with the contribution fees charged to some prospective customers. The decision of the IURC's Consumer Affairs Division is upheld in this order.

<b>FINDINGS</b>	<b>BCU IS ORDERED TO</b>
BCU has used deficient management and engineering practices.	<p>Submit a detailed description of the duties and responsibilities of each of its employees; report all services performed by outside contractors</p> <p>Reduce the salary of Manager James Harmon to the figure presented in the original certification and initial rate cases.</p> <p>Develop a master plan for its system</p> <p>Eliminate the position of John Michael Kensill, and will not allow Kensill to participate in the management of BCU.</p> <p>File all of its affiliated agreements of every type and form with the Commission in 30-days.</p>

<p>BCU has used sloppy and manipulative accounting practices, and has a relationship with its parent company that makes it impossible to track the cash flow. It has also failed to make investments it made a commitment to do in its original petition with the Commission.</p>	<p>Cease payments in any form by or through BCU to Newland, and sever all connections with Newland within 30-days, and notify the Commission.</p> <p>Make accounting practices comply with generally acceptable accounting standards.</p> <p>Establish a line of credit of it's own with a reputable bank.</p>
<p>BCU has used "special contracts" to procure exorbitant concessions from developers</p>	<p>Remove language from contracts, which authorizes BCU to change any fee at its sole discretion.</p> <p>Remove language from contracts that requires prospective customers to pay for the over sizing of facilities.</p> <p>Refund fees collected from Valenti-Held and Crystal Flash.</p> <p>To use the Commission's main extension rules for water and sewer.</p>
<p>BCU refused to provide service to developers adjacent to its service territory. The company has also failed to extend service to properties with failing septic systems.</p>	<p>Can't require prospective customers to receive both water and sewer service from BCU.</p> <p>Submit a report, within 30 days, of any requests from property owners, local authorities, or any legitimate party who wants service extended to areas contiguous or adjacent to its current CTA.</p> <p>Explain to the Commission why the addition of the Wrecks Property and the 20 acres of the proposed Eagle Nest Development is NOT in the best interest of the public or the utility.</p>

Cause No. 42131, was filed by the Boone County Commissioners, and asked the Commission to revoke BCU's certificate of territorial authority. However, they did not present a plan to run and operate the utility, and the IURC does not believe they are currently in a position to do so. Therefore, BCU will remain authorized to continue operations, under the strict guidelines and scrutiny of the IURC. Should BCU fail to fully follow the Commissions findings and orders, receivership remains an option.

This investigation remains open; there is an evidentiary hearing to determine compliance with the Commissions orders scheduled for the week of October 6, 2003.

## ELECTRIC CASES

### **IURC APPROVES SETTLEMENT WHICH ENDS INVESTIGATION OF NIPSCO RATES Cause No. 41746, September 30, 2002**

The Indiana Utility Regulatory Commission approved a settlement agreement between NIPSCO, Indiana Office of Utility Consumer Counselor, Ispat Inland Steel Inc., LTV Steel Company, Inc., Unilever Home and Personal Care USA, Central Soya Company, U.S. Steel, Praxair and Bethlehem Steel, which included:

- **Customer Credits:** Annual revenue reduction of approximately \$55 million – for a period of 49 months. The cumulative total is \$225 million.
- **Keep Current rates:** NIPSCO will only ask for a rate increase in the case of an emergency. This reflects a change in the company's position that its rates should be increased by 24%.
- **Sharing Mechanism:** The Commission may investigate NIPSCO's rates during the term of the settlement agreement. If it is determined that the company is over-earning in a 12 month period the amount over-earned will be split with its customers.
- **Headquarters:** NIPSCO will keep its corporate headquarters and principal corporate office in Indiana on a fully staffed basis during the term of the settlement.
- **Separation:** NIPSCO agrees to withdraw its motion to separate its electric and gas utilities and not to file a similar petition for 12-months following approval of the settlement agreement.

### **IURC APPROVES CHANGES OF BOUNDARY FOR GREENFIELD MUNICIPAL ELECTRIC**

The City of Greenfield is the first to file its request under a new law passed by the Indiana General Assembly in 2002, which established an expedited procedure for utilities and state regulators to handle the transfer of utility service territory. In six separate cases, Greenfield Municipal Electric has added nearly 1000 acres to its service territory.

#### **Cause No. 42209, September 18, 2002**

The 103 acre area added to the service territory is located near County Road 100 South and Morristown Pike, and will be developed into a residential subdivision containing approximately 140 homes.

#### **Cause No. 42139, January 8, 2003**

The annexation involves approximately three hundred forty (340) acres of land; six residential customers and two commercial customers are located in the affected area.

#### **Cause No. 42342, January 15, 2003**

The newly annexed area includes 165 acres on the west side of Greenfield off of US 40.

#### **Cause No. 42228, April 23, 2003**

The annexation involves a parcel of real estate containing approximately forty-five (45) acres. There are currently no retail customers in the Annexed Area. Most of the Annexed Area will be developed into a residential subdivision.

**Cause No. 42229, July 2, 2003**

The newly annexed area, which consists of approximately 221 acres in Hancock County, is bounded on the north by County Road 100 North, on the west by Meridian Road, and on the south by Liberty Shores, Winfield Park and Weston Village Subdivisions.

**Cause No. 42230, July 2, 2003**

The annexed area includes 107 acres in Hancock County, bounded by CR 100 N, and on the west by McKenzie Glenn. This includes the Fieldstone and Sweetwater Farms sub-divisions.

**IURC APPROVES PSI/CINCAP TRANSFER**

**Cause No. 42145, December 16, 2002**

The Indiana Utility Regulatory Commission gave Public Service Indiana (PSI), the authority to purchase the Madison and Henry County Generating stations, and CinCap authority to transfer the Henry County Generating station to PSI.

The majority of the Commissioners approved a settlement agreement reached by PSI, CinCap VII, Commission staff, and the Indiana Office of Utility Consumer Counselor. The price the company will be able to recover from customers will be determined in a PSI rate case which is pending before the Commission.

**IURC APPROVES AEP REQUEST TO JOIN PJM**

**Cause no. 42350, September 10, 2003**

The Indiana Utility Regulatory Commission gave approval to American Electric Power (AEP) d/b/a Indiana Michigan (I&M) to transfer functional control of transmission assets to the PJM regional transmission organization.

The order requires the company to file a report with the Commission by November 10, 2003 on its compliance with the following conditions:

1. Inform the Commission on the status of a common market for PJM and the MISO;
2. Provide detailed information to the Commission on the effects that AEP's entry into PJM will have on Indiana retail customers;
3. Satisfy the Commission that AEP, PJM and MISO have satisfied all issues pending before Federal Energy Regulatory Commission (FERC).

Also, Commission approval is required If I&M decides to join another regional transmission organization other than PJM.

**IURC APPROVES NIPSCO REQUEST TO JOIN MIDWEST ISO**

**Cause No. 42349, September 24, 2003**

Today in Cause No. 42349, the Indiana Utility Regulatory Commission approved NIPSCO's request to join the Midwest ISO as a member of an independent transmission company (ITC) GridAmerica.

The following conditions are part of the order.

1. NIPSCO will remain a member of MISO for five years and get Commission approval before it joins a regional transmission organization other than MISO, joins an ITC other than GridAmerica, or sells its transmission assets to any other entity;

2. NIPSCO will present a proposal to the Commission before implementing any plan for incentive compensation within GridAmerica.

NIPSCO is required to notify the Commission when the functional control is transferred.

### **SIGNIFICANT PENDING CASES**

#### **PSI ENERGY**

##### **Cause No. 42359**

PSI Energy petitioned for authority to increase its rates and charges for electric service. PSI is asking for an average aggregate increase of about 15%, and as proposed would raise the monthly bill for a typical residential customer about \$10.45 a month. Field hearings for comments from the public will be scheduled to take place in October.

#### **WABASH VALLEY POWER ASSOCIATION (WVPA)**

##### **Cause No. 42458**

WVPA filed a petition for authority to adjust and increase its rates and charges, and its rules, regulations and depreciation schedules for electric service. A preliminary hearing in this cause was held on July 21, 2003. Evidentiary hearings in this cause are scheduled to take place in March, 2004.

#### **SOUTHERN INDIANA GAS AND ELECTRIC COMPANY**

##### **Cause No. 42467**

Southern Indiana Gas and Electric Company ("SIGECO") petitioned the Commission for a certificate of public convenience and necessity in order to build a 80 MW combustion turbine peaking generator.

#### **INDIANA MUNICIPAL POWER AGENCY**

##### **Cause No. 42455**

On June 5, 2003, IMPA filed a petition for the issuance of a certificate of public convenience and necessity in order to construct or obtain ownership interests in up to 550 MW of electric generation capacity. IMPA is proposing to construct or obtain ownership interests in up to 400 MW of new or existing baseload capacity, and up to 150 MW of new or existing peaking or intermediate generating capacity. A preliminary hearing in this cause was held on July 15, 2003. Evidentiary hearings for this cause are scheduled to take place in November, 2003.

## **GAS CASES**

### **COST OF NATURAL GAS**

The market for natural gas is extraordinarily volatile as we head into the 2003-04 winter heating season. Some experts believe that the price of natural gas will be substantially higher this winter than last. If that is the case, families who heat their homes with natural gas will experience significantly higher bills than last winter.

In July, the Commission met with the gas companies to find out what they have done to prepare for the winter ahead, and what they are doing to mitigate the impact of higher prices on customers.

The Commission is working with companies to help get this very important message to their customers. To minimize the impact the Commission is encouraging individuals, business and schools to weatherize, and practice conservation, such as turning down the thermostat and putting on an extra sweater.

### **NIPSCO**

#### **Cause No. 41338 GCA 4, September 10, 2003**

The Commissioners determined that NIPSCO's gas purchasing practices, did not appropriately protect customers from the volatile price swings of the market in March 2003, and NIPSCO will not be allowed to recover the entire purchase price. The Commission ordered a \$3.8 million disallowance. It will be reflected in a reduction of GCA rates in November, December 2003, and January 2004.

In addition, NIPSCO is also required to:

1. change the accounting method used to determine the price of gas taken from storage to more accurately reflect the purchase price of the gas when it was stored;
2. transition to a regulatory storage accounting year of April 1 to March 31, beginning in April 1, 2004;
3. file progress reports about the storage pricing changes with the Commission quarterly.

### **NIPSCO'S DEPENDABILL PROGRAM**

#### **Cause No. 42097, July 3, 2002**

The Commission approved a fixed gas bill (FGB) proposal by NIPSCO for a three-year trial period. This program permits residential and commercial customers to fix their monthly gas bills payable to NIPSCO for an annual period regardless of the change in the price of natural gas or the weather's impact on consumption during a twelve-month period. The FGB was marketed to customers as "DependaBill".

### **CITIZENS GAS ALTERNATIVE REGULATORY PLAN**

#### **Cause No. 42233, Effective June 1, 2003,**

The Commission approved an Alternative Regulatory Plan (ARP) for Citizens. The utility cited an increasingly competitive energy environment in which market forces have replaced traditional regulation as the primary reason for the change. Implementation of its unbundled tariff will prospectively result in all customers being able to choose their gas supplier, with Citizens remaining one of the supplier choices.

Key elements of Citizen's proposal include:

- 1) The phasing in of new unbundled services;

- 2) Affiliate guidelines that serve as ethical codes of conduct between the utility and other third-party suppliers;
- 3) Citizens acting as the supplier of last resort;
- 4) New service offerings for third-party suppliers;
- 5) No increase in its current rates;
- 6) Immediate service changes for large commercial and industrial users using over 50,000 Dth annually in the first year.

Currently, Citizens ARP is not available to residential customers.

## **TELECOMMUNICATION CASES**

### **IURC TAKES STEPS TO OPEN THE TELEPHONE MARKET**

**Cause No. 40611 S1, February 17, 2003**

In this cause, the Indiana Utility Regulatory Commission took another step to make reliable telephone and advanced services more available to Hoosiers in every corner of the state. The Commissioners addressed pricing elements to ensure that competitive local exchange carriers (CLECS) have reasonable access to the incumbent's networks they need to grow business in Indiana.

### **IURC GIVES CONDITIONAL SUPPORT TO SBC REQUEST FOR LONG DISTANCE**

**Cause No. 41657, July 2, 2003**

In July 2003, the IURC gave preliminary support SBC's request to enter the long distance market, provided that SBC would:

- agree to the continuance of the testing of performance measures, and to make necessary changes;
- submit a compliance plan similar to that proposed in Michigan and Illinois;
- make a modified remedy plan available to its competitors.

### **IURC SENDS SBC LONG DISTANCE RECOMMENDATION TO FEDERAL COMMUNICATIONS COMMISSION**

**August 7, 2003**

In a report to the FCC, the Commission concludes that SBC is generally in compliance with the 14 point checklist established in section 271 of the Telecommunications Act of 1996, and defers to the FCC to determine if local markets have been fully and irreversibly open to competition, and that SBC has demonstrated sufficient accuracy of its data and wholesale billing system reliability.

The IURC's report is the culmination of an extensive Commission investigation into SBC's operations, which began in February 2000. The study included collaboration with the Commission, SBC, competitive local exchange carriers, the Indiana Office of Utility Consumer Counselor and other interested parties. The test plan was implemented by a third-party auditor—Bearing Point, formerly KPMG consulting.

Federal guidelines require regional Bells to convince regulators that local markets are open to competition before they are allowed to provide long distance service. As such, the FCC has stated that it considers the states' role as that of an 'expert witness' to utilize in making its decision.

Copies of this report are available on the IURC Website at [www.IN.gov/iurc](http://www.IN.gov/iurc), under on the Telecom page.

### **PENDING CASES:**

#### **IURC TO INVESTIGATE UNE PRICES**

**Cause No. 42393**

The IURC is investigating the rates SBC charges competitors for use of its unbundled network elements and collocation. The Commission will also review which network elements should be unbundled.

The Commission's action in this matter results from the recent order announced by the Federal Communications Commission, which will adopt new rules for the network unbundling obligations of incumbent local phone carriers.

The Commission held an evidentiary hearing the week of September 22. A decision is expected by the end of the year.

### **IURC CONSIDERS ALTERNATIVE REGULATORY AGREEMENTS**

Cause No. 42405 - SBC

Cause No. 42459 - Sprint

Cause No. 42259 – Verizon

Each of these companies are currently operating under an alternative regulatory agreements, which define how they do business with Hoosier customers. Negotiations are underway to reach new agreements.

### **WIRELESS COMPANIES ASK FOR UNIVERSAL SERVICE FUNDS**

Cause No. 41052 ETC 43 - NPCR, Inc

Cause No. 41052 ETC 44 - SEI Data, Inc.

Cause No. 41052 ETC 45 - Centennial Randolph Cellular Corp.

Centennial Tri-State Operating

Elkhart Metronet, Inc.

Mega Comm, Inc.

Michiana Metronet - Fort Wayne

South Bend Metronet, Inc.

These wireless companies are asking the IURC for approval to receive universal service funds, to make it possible for the companies to provide wireless service in rural areas of Indiana.

## UTILITY RATE CHANGES

FISCAL YEAR 2002-2003

CAUSE NO.	UTILITY NAME	TYPE	FILED	APPROVED	LITIGATED OR SETTLED	OPERATING REVENUE		COST OF EQUITY	RATE OF RETURN	ORIGINAL COST RATE BASE	AUTHORIZED NET OPERATING INCOME	FAIR VALUE RETURN	FAIR VALUE RATE BASE
						RELIEF REQUESTED	APPROVED						
42042	Ramsey Water Company, Inc.	W	7/20/2001	7/10/2002	Settled		\$ 381,393						
42159	Van Buren Water, Inc.	W	1/22/2002	9/4/2002	Settled	\$ 124,673	\$ 124,673						
42211	Jackson County Water Utility, Inc.	W	4/15/2002	9/4/2002	Settled		\$ 62,564						
42215	Monon Telephone Company	T	4/17/2002	9/4/2002	Settled		\$ 231,889						
42202	Pleasant View Utilities, Inc. (Phase 1) (2)	S	3/28/2002	9/25/2002	Settled	\$ 32,796	\$ 17,785				\$ 4,468		
	Pleasant View Utilities, Inc. (Phase 2) (2)						\$ 44,754				\$ 24,400		
41968	Utility Center, Inc.	W/S	3/30/2001	10/22/2002	Litigated		\$ 634,494	11.50%	8.09%	\$ 21,767,267	\$ 1,897,667	6.52%	\$ 29,121,391
42029	Indiana-American Water Co., Inc. (Phase 1)	W/S	6/29/2001	11/6/2002	Litigated	\$ 12,722,176	\$ 4,712,484	10.50%	7.96%	\$ 403,085,800	\$ 33,368,323	5.93%	\$ 562,680,669
	Indiana-American Water Co., Inc. (Phase 2)									\$ 460,632,800	\$ 37,949,064		\$ 639,949,626
42037	Southwestern Bartholomew Water Corp.	W	7/12/2001	12/19/2002	Settled	\$ 100,185	\$ 100,185				\$ 150,703		
42276	Chimneywood Sewage Works, Inc. (2)	S	8/2/2002	12/26/2002	Settled	\$ 8,340	\$ 8,340				\$ (7,464)		
42239	Ohio Valley Gas Corporation	G	5/23/2002	1/2/2003	Settled		\$ 2,043,778		8.86%	\$ 30,077,893	\$ 2,664,901		
42240	Ohio Valley Gas, Inc.	G	5/23/2002	1/2/2003	Settled		\$ 326,589		8.92%	\$ 2,596,518	\$ 231,609		
42243	Pike-Gibson Water, Inc.	W	5/29/2002	1/15/2003	Settled	\$ 207,572	\$ 206,985				\$ 238,964		
42258	Rural Membership Water Corp. of Clark Co. (2)	W	6/19/2002	1/29/2003	Settled	\$ 85,669	\$ 126,823						
42247	Peoples Gas & Power Company, Inc (1)	G	6/4/2002	2/5/2003	Settled								
42246	Midwest Natural Gas Corp. (1)	G	6/4/2002	2/5/2003	Settled		\$ 307,060		8.80%	\$ 12,939,117	\$ 1,138,642		
42234	Rivers Edge Utility, Inc.	W/S	5/15/2002	2/5/2003	Settled	\$ 9,322	\$ 9,322						
42122	Riverside Water Company, Inc.	W	11/6/2001	2/19/2003	Litigated	\$ 76,459	\$ 10,436	12.50%	10.23%	\$ 266,482	\$ 15,261		\$ 266,482
42282	German Township Water District, Inc.	W	8/20/2002	3/26/2003	Settled		\$ (51,193)						
42317	Anderson Municipal Light & Power	E	10/31/2002	4/2/2003	Settled	\$ 3,448,524	\$ 2,896,789						
42293	New Lisbon Telephone Co., Inc.	T	9/20/2002	4/9/2003	Litigated	\$ 98,743	\$ 98,743						
42314	Eastern Heights Utilities, Inc.	W	10/29/2002	4/23/2003	Settled								
42280	Edwardsville Water Corp.	W	8/14/2002	4/30/2003	Settled	\$ 162,583	\$ 162,583						

(1) Peoples Gas merged into Midwest Natural Gas Corp.

(2) Small utility filing

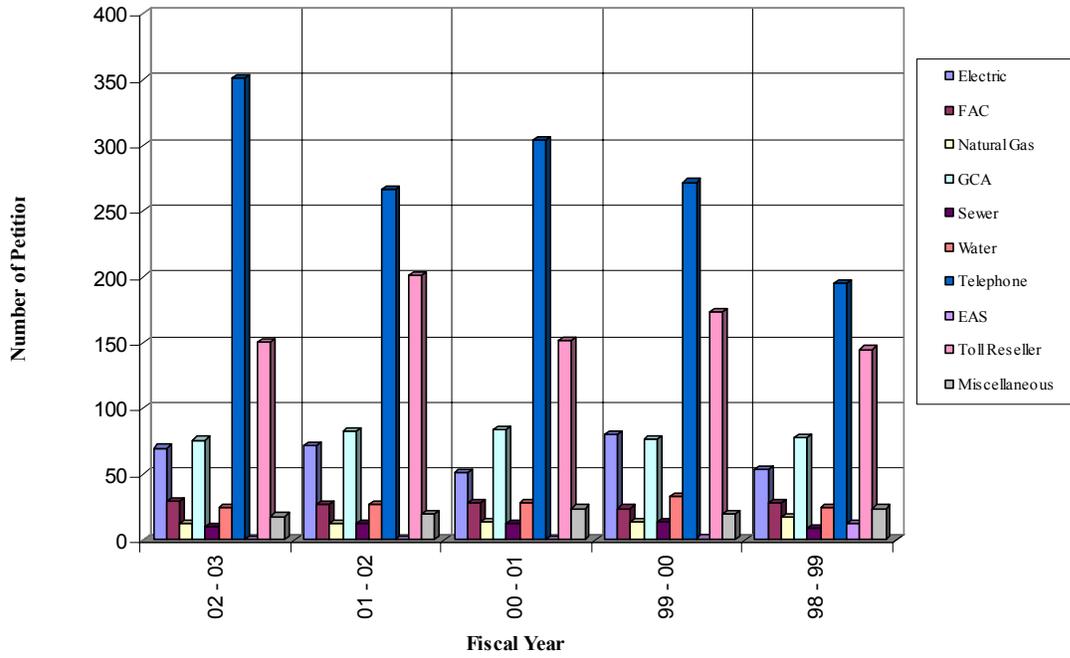
\*\* All data subject to verification

Note: Blank cells are due to undisclosed or non-applicable information in the Final Order

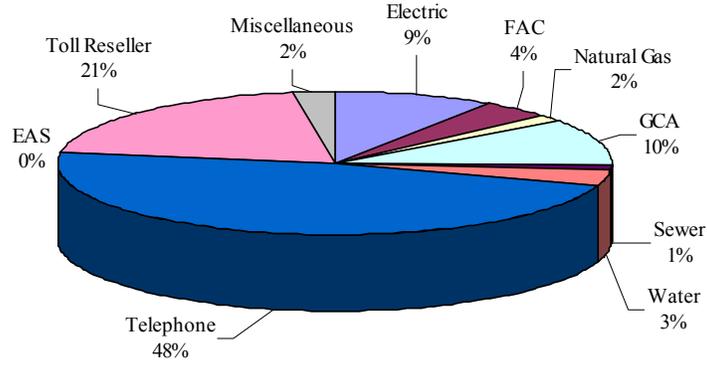
## PETITIONS FILED

	02 - 03	01 - 02	00 - 01	99 - 00	98 - 99
<b>Electric</b>	70	72	51	80	54
<b>FAC</b>	29	27	28	24	28
<b>Natural Gas</b>	13	12	14	14	17
<b>GCA</b>	76	83	84	77	78
<b>Sewer</b>	10	13	12	14	9
<b>Water</b>	25	27	28	33	25
<b>Telephone</b>	351	267	304	272	195
<b>EAS</b>	0	0	0	1	13
<b>Toll Reseller</b>	150	201	152	173	145
<b>Miscellaneous</b>	18	20	24	20	24
<b>Total</b>	742	722	697	708	588

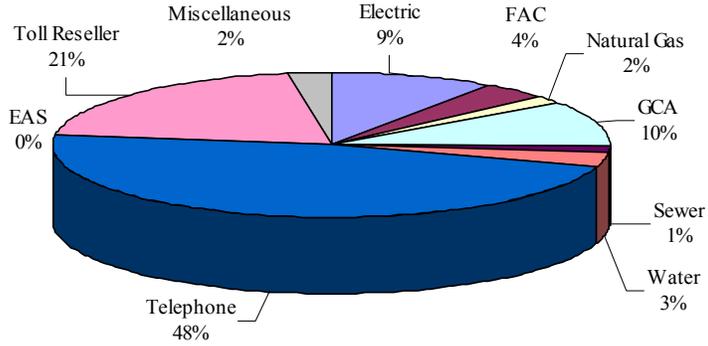
**New Petitions Filed**



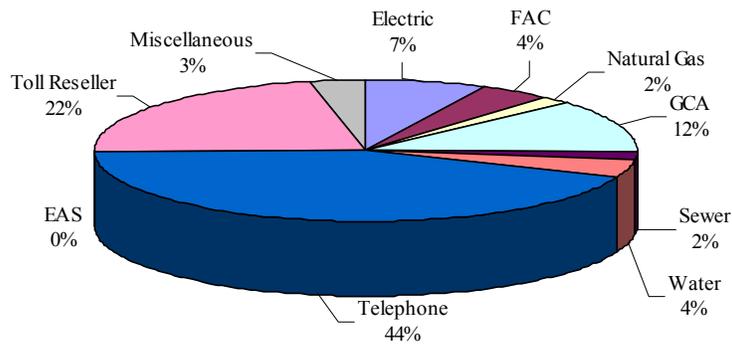
**New Petitions Filed FY 02-03**



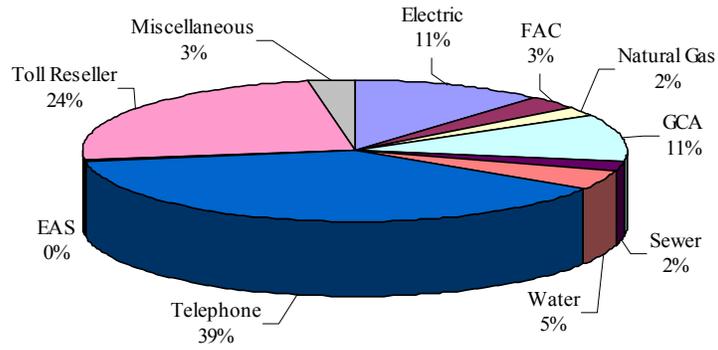
**New Petitions Filed FY 01 - 02**



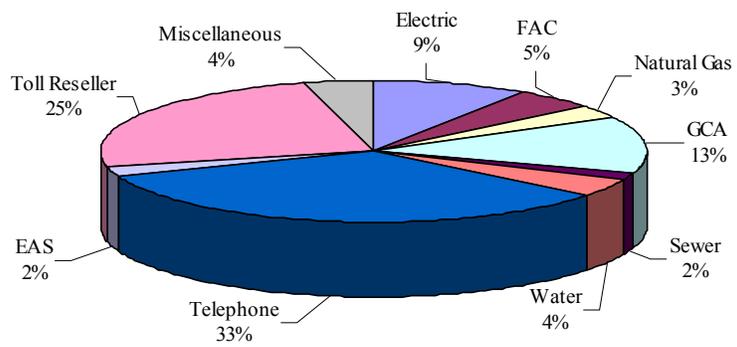
**New Petitions Filed FY 00 - 01**



### New Petitions Filed FY 99 - 00



### New Petitions Filed FY 98 - 99



## CONSUMER AFFAIRS

### Consumer Complaints and Utility Adjustments Fiscal Year 2002 – 2003

	Electric	Gas	Telephone	Water/Sewer	
Billing Disputes	392	496	1565	210	
Request for Complaint Form	0	1	4	0	
Cramming	0	0	466	0	
Deposit	102	61	19	3	
Disconnection	332	285	330	113	
Extended Area Service	0	0	17	0	
FCC Referral	0	0	6	0	
High Bill	86	258	26	50	
Installation Problems	11	9	34	2	
Long Distance	0	0	44	0	
New Service Problems	44	78	106	11	
No Jurisdiction	8	5	56	14	
Other	395	225	535	80	
Rate Increase	738	259	16	34	
Rules and Regulations	4	8	6	6	
800, 900 Scams	0	0	5	0	
Service Problems	71	34	381	9	
Slamming	0	0	1369	0	
Unassigned	4	4	8	0	
Total Complaints	2187	1723	4993	532	
<b>Total Adjustments</b>	<b>\$30,092.30</b>	<b>\$26,747.08</b>	<b>\$193,677.75</b>	<b>\$6,783.96</b>	<b>\$257,301.09</b>

## RESIDENTIAL BILL COMPARISONS

### TELEPHONE

#### Telephone Residential Bill Comparisons

Utility/Rate group	Residential	Business
<i><b>Ameritech</b></i>		
Rate Group 1	\$9.75	\$31.93
Rate Group 2	\$10.48	\$37.75
Rate Group L	\$11.51	\$37.75
Rate Group 3	\$11.51	\$41.90
<i><b>United Telephone</b></i>		
Rate Group A	\$13.50	\$26.60
Rate Group B	\$14.25	\$28.40
Rate Group C	\$15.25	\$30.80
<i><b>Verizon</b></i>		
Rate Group 1	\$12.35	\$30.18
Rate Group 2	\$13.17	\$30.18
Rate Group 3	\$14.44	\$30.18
<i><b>Smithville</b></i>		
Griffin Exchange	\$5.18	\$7.70
All other exchanges	\$8.27	\$14.41
End user common line charge	\$4.55	\$4.55
<i><b>Tipton Telephone Co.</b></i>		
Basic Local Service	\$13.00	\$19.50
End user common line charge	\$4.36	\$4.36
<i><b>Rochester Telephone Co.</b></i>		
Basic Local Service	\$7.60	\$13.85
End user common line charge	\$4.90	\$4.90
<i><b>Camden Telephone Co.</b></i>		
Basic Local Service	\$11.00	\$16.00
End user common line charge	\$4.60	\$4.60
<i><b>CenturyTel of Indiana</b></i>		
Basic Local Service - Inside base rate area	\$17.65	\$35.30
Basic Local Service - Outside base rate area	\$20.05	\$40.10
End user common line charge	\$3.50	\$3.50

### ELECTRICITY

**Electric Residential Customer Bills – By Name**  
**[July 1, 2003 Consumption]**

<-----kWh Consumption----->

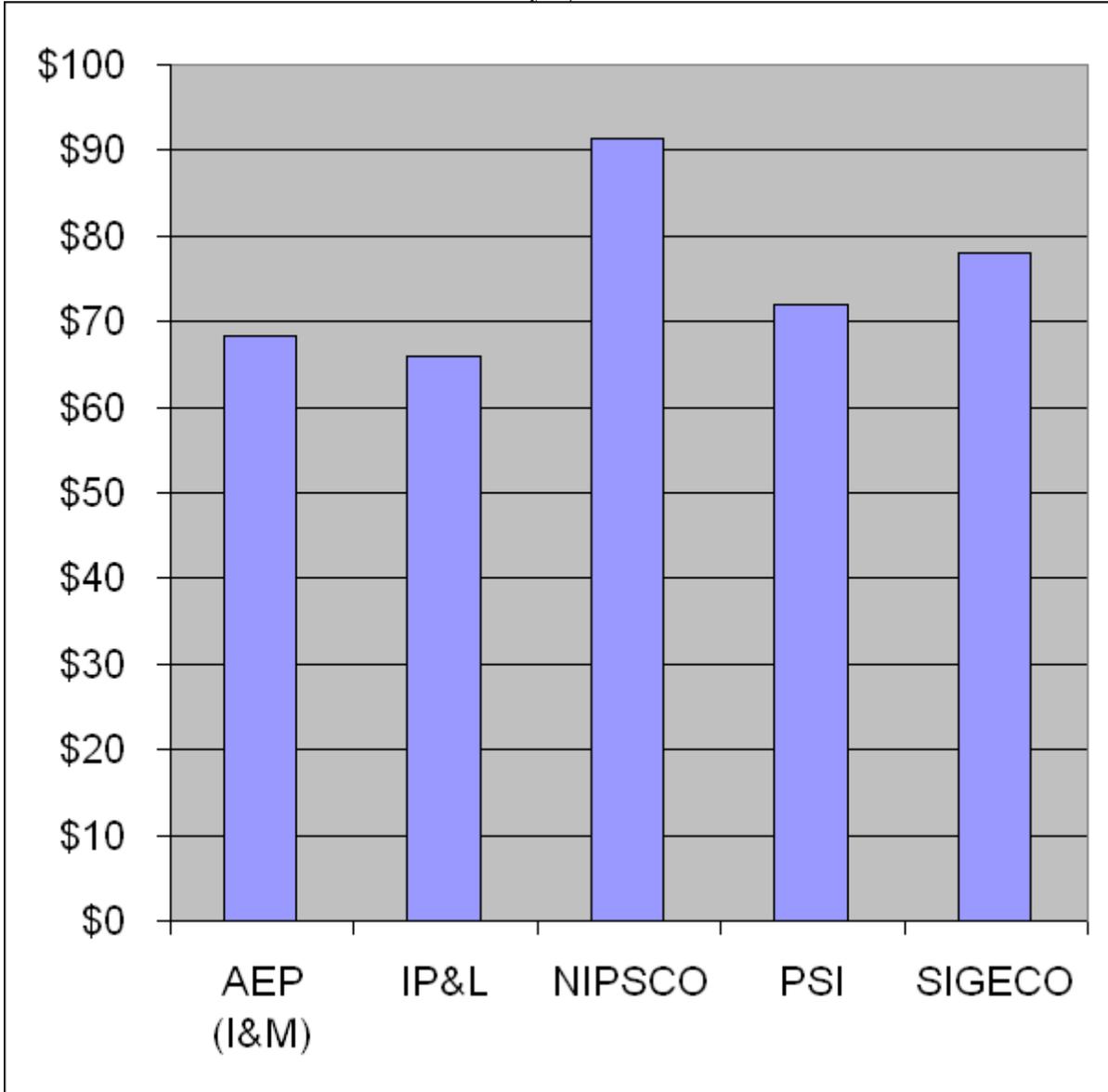
LIST BY TYPES	500	1000	1500	2000	Overall Ranking*
<b>MUNICIPAL UTILITIES</b>					
Anderson Municipal	\$37.62	\$66.19	\$94.75	\$121.30	14
Auburn Municipal	24.38	43.77	63.15	82.53	32
Bargersville Municipal	38.85	69.15	93.71	118.26	11
Columbia City Municipal	35.42	63.35	91.28	119.21	19
Crawfordsville Municipal	38.07	69.17	98.05	126.93	10
Edinburgh Municipal	31.15	59.99	88.83	117.67	24
Frankfort Municipal	34.59	58.91	83.23	103.25	28
Garrett Municipal	33.90	59.89	83.60	106.74	25
Kingsford Heights Municipal	40.11	76.71	113.32	149.92	5
Knightstown Municipal	32.07	59.86	83.71	107.55	26
Lawrenceburg Municipal	31.57	56.44	76.80	97.17	30
Lebanon Municipal	34.22	61.67	85.31	108.96	21
Logansport Municipal	34.43	60.65	84.64	107.71	22
Mishawaka Municipal	33.15	56.31	79.47	102.63	31
Paoli Municipal	35.56	65.59	92.61	119.64	16
Peru Municipal	35.11	64.18	91.79	119.39	18
Richmond Municipal	36.04	60.04	84.04	106.30	23
South Whitley Municipal	33.85	65.27	92.70	120.12	17
Straughn Municipal	34.03	66.26	98.49	130.72	13
Tipton Municipal	32.19	58.90	83.51	108.13	29
Troy Municipal	34.48	63.25	92.01	120.77	20
Washington Municipal	33.96	59.48	84.99	107.42	27
<b>COOPERATIVE UTILITIES</b>					
Fruit Belt Cooperative	\$38.60	\$71.10	\$103.60	\$136.10	9
Harrison County REMC	45.90	75.09	102.57	124.79	6
Jackson County REMC	44.43	73.86	103.29	132.71	7
Marshall County REMC	53.68	95.11	131.54	167.97	1
Northeastern REMC	45.81	79.67	113.53	144.70	3
<b>INVESTOR OWNED UTILITIES</b>					
American Electric Power Co. (I&M)	\$39.92	\$68.43	\$ 96.93	\$125.43	12
Indianapolis Power & Light Co.	44.23	65.96	87.70	109.43	15
Northern Indiana Public Service Co.	48.97	91.28	133.58	175.88	2
PSI Energy	45.10	72.08	94.91	117.73	8
Southern Indiana Gas & Electric Co.	42.82	77.91	113.00	148.09	4

\*Overall ranking based on total rate at 1000kWh consumption.

**Electric Residential Customer Bills – By Ranking**  
**[July 1, 2003 Consumption]**

<b>Overall Ranking for 1,000 kWh of Consumption</b>		<-----kWh Consumption----->			
	<b>500</b>	<b>1000</b>	<b>1500</b>	<b>2000</b>	
<b>NAME</b>	<b>kWh</b>	<b>kWh</b>	<b>kWh</b>	<b>kWh</b>	
1 Marshall County REMC	\$53.68	\$95.11	\$131.54	\$167.97	
2 Northern Indiana Public Service Co.	48.97	91.28	133.58	175.88	
3 Northeastern REMC	45.81	79.67	113.53	144.70	
4 Southern Indiana Gas & Electric Co.	42.82	77.91	113.00	148.09	
5 Kingsford Heights Municipal	40.11	76.71	113.32	149.92	
6 Harrison County REMC	45.90	75.09	102.57	124.79	
7 Jackson County REMC	44.43	73.86	103.29	132.71	
8 PSI Energy	45.10	72.08	94.91	117.73	
9 Fruit Belt Cooperative	38.60	71.10	103.60	136.10	
10 Crawfordsville Municipal	38.07	69.17	98.05	126.93	
11 Bargersville Municipal	38.85	69.15	93.71	118.26	
12 American Electric Power Co. (I&M)	39.92	68.43	96.93	125.43	
13 Straughn Municipal	34.03	66.26	98.49	130.72	
14 Anderson Municipal	37.62	66.19	94.75	121.30	
15 Indianapolis Power & Light Co.	44.23	65.96	87.70	109.43	
16 Paoli Municipal	35.56	65.59	92.61	119.64	
17 South Whitley Municipal	33.85	65.27	92.70	120.12	
18 Peru Municipal	35.11	64.18	91.79	119.39	
19 Columbia City Municipal	35.42	63.35	91.28	119.21	
20 Troy Municipal	34.48	63.25	92.01	120.77	
21 Lebanon Municipal	34.22	61.67	85.31	108.96	
22 Logansport Municipal	34.43	60.65	84.64	107.71	
23 Richmond Municipal	36.04	60.04	84.04	106.30	
24 Edinburgh Municipal	31.15	59.99	88.83	117.67	
25 Garrett Municipal	33.90	59.89	83.60	106.74	
26 Knightstown Municipal	32.07	59.86	83.71	107.55	
27 Washington Municipal	33.96	59.48	84.99	107.42	
28 Frankfort Municipal	34.59	58.91	83.23	103.25	
29 Tipton Municipal	32.19	58.90	83.51	108.13	
30 Lawrenceburg Municipal	31.57	56.44	76.80	97.17	
31 Mishawaka Municipal	33.15	56.31	79.47	102.63	
32 Auburn Municipal	24.38	43.77	63.15	82.53	
Average	\$37.63	\$66.73	\$94.39	\$121.41	

**Comparison of Investor Owned Utilities  
Residential Electric Bills at 1,000 kWh  
July 1, 2003**

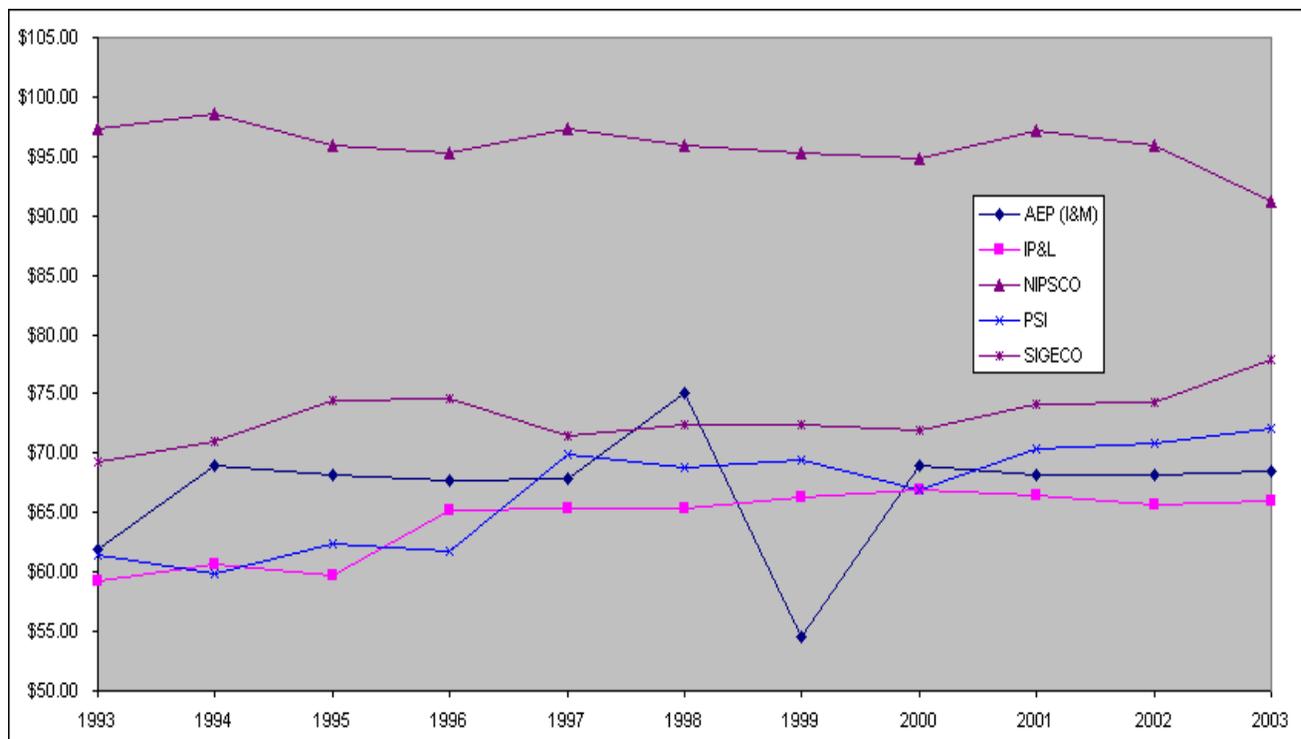


	<b>1,000 kWh</b>	<b>Overall Ranking*</b>
American Electric Power Co. (I&M)	\$ 68.43	12
Indianapolis Power & Light Co.	\$ 65.96	15
Northern Indiana Public Service Co.	\$ 91.28	2
PSI Energy	\$ 72.08	8
Southern Indiana Gas & Electric Co.	\$ 77.91	4

\*Overall Ranking based on evaluation of 32 utilities.

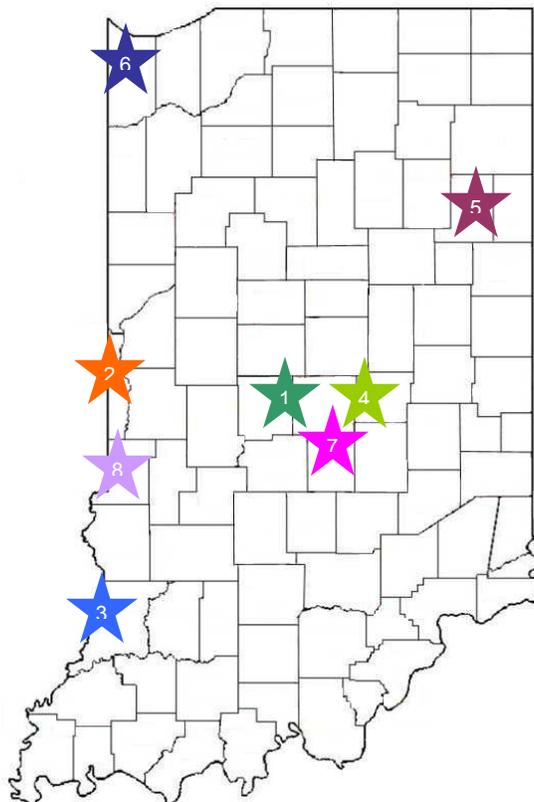
### 10 Year Comparison of Investor Owned Utility Residential Electric Bills at 1,000 kWh

	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003
AEP (I&M)	\$61.84	\$68.89	\$68.11	\$67.63	\$67.90	\$75.05	\$54.48	\$68.91	\$68.24	\$68.24	\$68.43
IP&L	59.22	60.71	59.79	65.24	65.39	65.37	66.23	66.86	66.49	65.62	65.96
NIPSCO	97.31	98.54	95.94	95.32	97.36	95.98	95.22	94.77	97.16	95.85	91.28
PSI	61.41	59.90	62.35	61.80	69.96	68.83	69.36	67.00	70.43	70.81	72.08
SIGECO	69.20	71.01	74.38	74.56	71.44	72.41	72.39	71.91	74.19	74.27	77.91



Utility		Change			
American Electric Power Co. (I&M)	AEP (I&M)	(\$6.63)	-8.8%	\$6.59	9.6%
Indianapolis Power & Light	IP&L	\$0.59	0.9%	\$6.74	11.1%
Northern Indiana Public Service Co.	NIPSCO	(\$4.71)	-4.9%	(\$6.03)	-6.1%
PSI Energy	PSI	\$3.25	4.7%	\$10.67	17.8%
Southern Indiana Gas & Electric Co.	SIGECO	\$5.50	7.6%	\$8.71	12.3%

## MERCHANT PLANTS Operating in Indiana



- 1
 IPL Georgetown Station (80 MW) Most output from the plant is used by IPL customers. The facility began operation in May 2000. (Cause No. 41337)
- 2
 Duke Vermillion (640 MW) The facility's eight turbines were operational in June 2000. (Cause No. 41388)
- 3
 Wheatland Generating Facility (500 MW) Allegheny purchased this facility from Enron in late 2000. The facility's four turbines were operational in June 2000. (Cause No. 41411)
- 4
 DTE Georgetown Station (160 MW) This plant is located on land owned by IPL. Two turbines were operational in June 2000. (Cause No. 41566)
- 5
 DPL Generating Station (200 MW) This plant currently has four turbines, which became operational in June 2001. (Cause No. 41685)
- 6
 Whiting Clean Energy (525 MW) This facility began operation in April 2002 and supplies steam to the adjacent Whiting Refinery. (Cause No. 41530)
- 7
 IPL's Harding Street Station (151 MW) This facility began operation on May 31, 2002 and is connected to the IPL system. (Cause No. 42033)
- 8
 Sugar Creek (300 MW) Phase 1 of this facility became operational in August 2002 and is interconnected to both the Cinergy and AEP transmission systems. (Cause Nos. 41753 & 42015).

## NATURAL GAS

### RESIDENTIAL GAS BILLS AS OF JANUARY 1, 2003 RANKED HIGHEST TO LOWEST AT 200 THERMS IURC GAS DIVISION

Rank	Utility Name	150 Therms	200 Therms	250 Therms
1	Northern Indiana Public Service Co.	\$135.90	\$179.35	\$222.81
2	Boonville Natural Gas Corporation	\$132.43	\$172.63	\$212.84
3	Westfield Gas Corporation	\$131.15	\$167.15	\$203.15
4	Ohio Valley Gas Corp. (ANR) * (2)	\$126.96	\$164.94	\$202.93
5	Indiana Gas Company	\$124.03	\$161.32	\$198.61
6	Lawrenceburg Gas Co. (Rate G-1) *	\$122.40	\$156.64	\$190.89
7	Indiana Utilities Corporation	\$116.01	\$150.89	\$185.77
8	Indiana Natural Gas Corporation	\$115.02	\$151.36	\$187.70
9	Chandler Natural Gas Corporation	\$113.29	\$148.57	\$183.86
10	Community Natural Gas - Rate 1 *	\$113.15	\$145.77	\$178.39
11	South Eastern Indiana Gas Co.	\$113.08	\$147.09	\$181.10
12	Citizens Gas & Coke Utility	\$113.01	\$146.66	\$180.32
13	Southern Indiana Gas and Ele. Co.	\$112.32	\$146.42	\$180.53
14	Ohio Valley Gas Corp. (TXG) *	\$111.61	\$144.48	\$177.35
15	Aurora Municipal Gas	\$111.48	\$147.77	\$184.05
16	Fountaintown Gas Company, Inc.	\$111.04	\$144.86	\$178.69
17	Switzerland County Natural Gas	\$110.28	\$144.31	\$178.33
18	Northern Ind Fuel & Light Co., Inc.	\$109.67	\$141.90	\$174.13
19	Lawrenceburg Gas Co. (Rate G-2) *	\$107.42	\$138.18	\$168.94
20	Ohio Valley Gas, Inc. *	\$106.54	\$137.72	\$168.90
21	Kokomo Gas and Fuel Company	\$102.83	\$131.60	\$160.39
22	Midwest Natural Gas Corp. * (1)	\$96.98	\$125.25	\$153.50
23	Community Natural Gas - Rate 2 *	\$96.32	\$123.33	\$150.35
24	Peoples Gas & Power Co.	\$94.80	\$121.94	\$149.07
25	Snow & Ogden Gas Company, Inc.	\$75.20	\$100.20	\$125.20

\*See Page 45 for Service Area Descriptions

(1) See Note 1 on Page 45

(2) See Note 2 on Page 45

For Purposes of this Comparison: 100 Therms = 100 Ccf = 10 Dth = 10 Mcf

**RESIDENTIAL GAS BILL COMPARISON (2003-1999)**

**BILLS CALCULATED BASED ON RATES IN EFFECT JANUARY FIRST OF EACH YEAR**

**RANKED HIGHEST TO LOWEST BASED ON 5 YEAR AVERAGE**

**IURC GAS DIVISION**

Rank	Utility Name	Consumption Level of 200 Therms					
		5 Year Average	2003 Bills	2002 Bills	2001 Bills	2000 Bills	1999 Bills
1	Westfield Gas Corp.	\$163.41	\$167.15	\$213.05	\$185.36	\$123.92	\$127.55
2	Boonville Natural Gas Corp.	\$154.64	\$172.63	\$205.70	\$179.66	\$109.67	\$105.55
3	Lawrenceburg Gas Co. (Rate G-1) *	\$154.19	\$156.64	\$197.22	\$164.24	\$124.22	\$128.61
4	Ohio Valley Gas Corp. (ANR) * (2)	\$151.99	\$164.94	\$180.37	\$168.81	\$120.33	\$125.49
5	Indiana Utilities Corp.	\$149.14	\$150.89	\$189.05	\$158.65	\$125.97	\$121.13
6	Northern Indiana Public Service Co.	\$148.63	\$179.35	\$127.81	\$210.91	\$114.53	\$110.55
7	Indiana Natural Gas Corp.	\$146.78	\$151.36	\$178.29	\$154.18	\$122.08	\$128.00
8	Lawrenceburg Gas Co. (Rate G-2) *	\$145.19	\$138.18	\$179.40	\$166.26	\$121.43	\$120.68
9	Aurora Municipal Gas Utility	\$145.10	\$147.77	\$184.96	\$156.95	\$117.06	\$118.77
10	Switzerland County Natural Gas Co.	\$144.71	\$144.31	\$199.79	\$150.85	\$122.19	\$106.42
11	Community Gas Corp. (Rate 1) *	\$143.62	\$145.77	\$205.47	\$141.26	\$114.31	\$111.28
12	South Eastern Indiana Gas Co.	\$143.59	\$147.09	\$172.41	\$162.41	\$120.71	\$115.33
13	Fountaintown Gas Co.	\$139.52	\$144.86	\$180.32	\$139.60	\$118.76	\$114.05
14	Indiana Gas Co.	\$138.40	\$161.32	\$133.22	\$175.40	\$114.46	\$107.62
15	Northern Indiana Fuel and Light Co.	\$137.54	\$141.90	\$192.85	\$130.65	\$105.41	\$116.91
16	Ohio Valley Gas Corp. (TXG) *	\$136.75	\$144.48	\$168.15	\$157.27	\$98.75	\$115.11
17	Chandler Natural Gas Corp.	\$136.32	\$148.57	\$179.36	\$153.39	\$108.35	\$91.92
18	Peoples Gas and Power Co.	\$134.67	\$121.94	\$162.00	\$154.34	\$112.61	\$122.48
19	Midwest Gas Corp. * (1)	\$133.21	\$125.25	\$155.57	\$151.34	\$112.11	\$121.78
20	Ohio Vally Gas Inc. *	\$132.48	\$137.72	\$172.89	\$148.97	\$94.09	\$108.71
21	Community Gas Corp. (Rate 2) *	\$131.57	\$123.33	\$173.82	\$150.16	\$105.56	\$104.97
22	Citizens Gas and Coke Utility	\$129.78	\$146.66	\$125.92	\$157.44	\$108.58	\$110.30
23	Kokomo Gas and Fuel Co.	\$122.41	\$131.60	\$154.01	\$113.27	\$96.00	\$117.18
24	Southern Ind. Gas & Ele. Co.	\$116.82	\$146.42	\$108.80	\$134.82	\$92.94	\$101.12
25	Snow and Ogden Gas Co.	\$100.20	\$100.20	\$100.20	\$100.20	\$100.20	\$100.20
	*See Page 45 for Service Area Descriptions						
	(1) See Note 1 on Page 45						
	(2) See Note 2 on Page 45						
	For Purposes of this Comparison: 100 Therms = 100 Ccf = 10 Dth = 10 Mcf						

**RESIDENTIAL GAS BILL COMPARISON (2003-1994)**

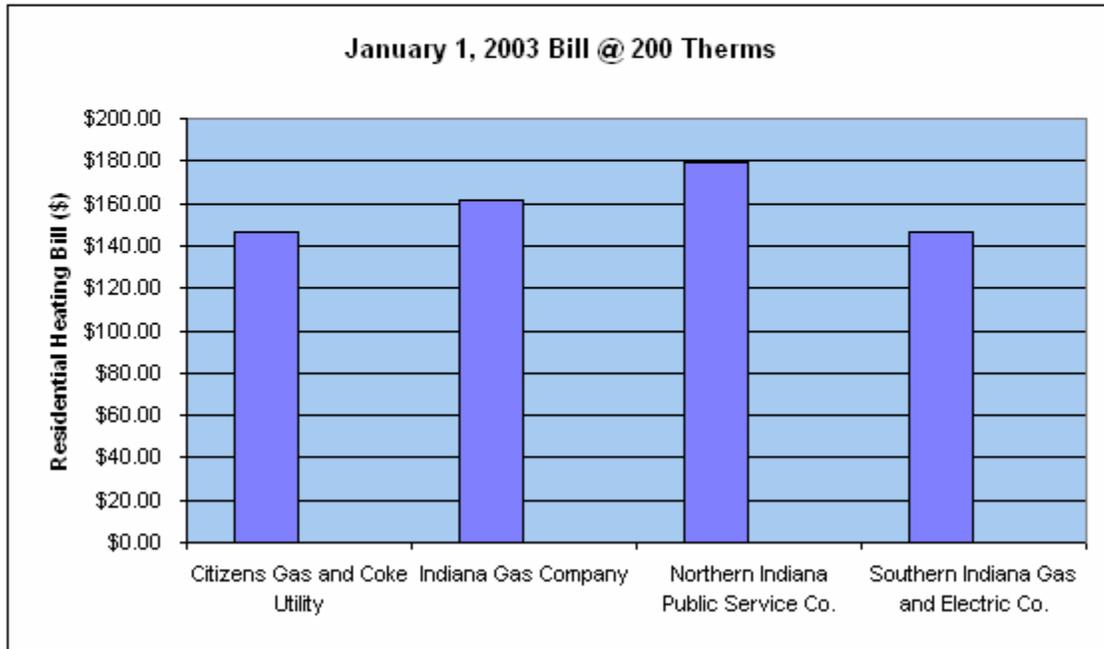
BILLS CALCULATED BASED ON RATES IN EFFECT JANUARY FIRST OF EACH YEAR

RANKED HIGHEST TO LOWEST BASED ON 10 YEAR AVERAGE

IURC GAS DIVISION

Rank	Utility Name	Consumption Level of 200 Therms										
		10 Year Average	2003 Bills	2002 Bills	2001 Bills	2000 Bills	1999 Bills	1998 Bills	1997 Bills	1996 Bills	1995 Bills	1994 Bills
1	Lawrenceburg Gas Co. (Rate G-1) *	\$144.54	\$156.64	\$197.22	\$164.24	\$124.22	\$128.61	\$145.68	\$155.88	\$106.32	\$127.20	\$139.43
2	Westfield Gas Corp.	\$144.37	\$167.15	\$213.05	\$185.36	\$123.92	\$127.55	\$140.09	\$128.30	\$110.99	\$119.50	\$127.83
3	Lawrenceburg Gas Co. (Rate G-2) *	\$137.40	\$138.18	\$179.40	\$166.26	\$121.43	\$120.68	\$139.37	\$154.03	\$101.60	\$125.10	\$127.91
4	Boonville Natural Gas Corp.	\$135.59	\$172.63	\$205.70	\$179.66	\$109.67	\$105.55	\$113.97	\$127.71	\$92.91	\$118.41	\$129.66
5	Indiana Natural Gas Corp.	\$133.63	\$151.36	\$178.29	\$154.18	\$122.08	\$128.00	\$133.82	\$132.60	\$97.11	\$110.27	\$128.55
6	Aurora Municipal Gas Utility	\$132.62	\$147.77	\$184.96	\$156.95	\$117.06	\$118.77	\$130.39	\$140.83	\$89.96	\$111.68	\$127.84
7	Community Nat. Gas Corp (Rate 1) *	\$131.90	\$145.77	\$205.47	\$150.16	\$114.31	\$111.28	\$121.43	\$139.55	\$104.62	\$123.61	\$102.81
8	Ohio Valley Gas Corp. (ANR) * (2)	\$131.88	\$164.94	\$180.37	\$168.81	\$120.33	\$125.49	\$132.71	\$109.43	\$110.99	\$97.76	\$107.92
9	Indiana Utilities Corp.	\$131.82	\$150.89	\$189.05	\$158.65	\$125.97	\$121.13	\$129.21	\$127.28	\$94.20	\$102.76	\$119.01
10	Fountaintown Gas Company	\$130.11	\$144.86	\$180.32	\$139.60	\$118.76	\$114.05	\$146.14	\$114.96	\$89.41	\$136.36	\$116.62
11	Northern Indiana Public Service Co.	\$129.95	\$179.35	\$127.81	\$210.91	\$114.53	\$110.55	\$114.37	\$114.17	\$87.29	\$120.05	\$120.43
12	South Eastern Indiana Natural Gas Co.	\$129.80	\$147.09	\$172.41	\$162.41	\$120.71	\$115.33	\$119.99	\$118.45	\$101.85	\$113.60	\$126.14
13	Switzerland County Natural Gas Co.	\$126.81	\$144.31	\$199.79	\$150.85	\$122.19	\$106.42	\$113.21	\$123.34	\$93.99	\$114.09	\$99.94
14	Peoples Gas and Power Company	\$126.40	\$121.94	\$162.00	\$154.34	\$112.61	\$122.48	\$135.19	\$122.03	\$90.23	\$113.06	\$130.15
15	Indiana Gas Co.	\$125.11	\$161.32	\$133.22	\$175.40	\$114.46	\$107.62	\$118.66	\$122.40	\$104.52	\$93.96	\$119.54
16	Midwest Gas Corp.* (1)	\$121.63	\$125.25	\$155.57	\$151.34	\$112.11	\$121.78	\$134.33	\$109.33	\$91.70	\$96.79	\$118.13
17	Northern Indiana Fuel and Light Co.	\$120.95	\$141.90	\$192.85	\$130.65	\$105.41	\$116.91	\$117.79	\$114.59	\$97.17	\$99.61	\$92.61
18	Ohio Valley Gas Corp. (TXG) *	\$117.70	\$144.48	\$168.15	\$157.27	\$98.75	\$115.11	\$113.81	\$111.49	\$91.83	\$92.20	\$83.94
19	Community Nat. Gas Corp (Rate 2) *	\$117.65	\$123.33	\$173.82	\$141.26	\$105.56	\$104.97	\$112.05	\$114.90	\$87.11	\$105.16	\$108.34
20	Citizens Gas and Coke Utility	\$117.57	\$146.66	\$125.92	\$157.44	\$108.58	\$110.30	\$117.58	\$111.20	\$93.06	\$95.46	\$109.52
21	Chandler Natural Gas Corp.	\$117.53	\$148.57	\$179.36	\$153.39	\$108.35	\$91.92	\$106.52	\$111.17	\$77.03	\$87.76	\$111.23
22	Ohio Vally Gas Incorporated *	\$114.92	\$137.72	\$172.89	\$148.97	\$94.09	\$108.71	\$107.85	\$113.13	\$84.71	\$94.74	\$86.40
23	Kokomo Gas and Fuel Co.	\$110.90	\$131.60	\$154.01	\$113.27	\$96.00	\$117.18	\$110.07	\$97.20	\$80.03	\$100.45	\$109.20
24	Southern Ind. Gas & Ele. Co.	\$102.65	\$146.42	\$108.80	\$134.82	\$92.94	\$101.12	\$103.02	\$106.42	\$66.31	\$76.69	\$89.95
25	Snow and Ogden Gas Co., Inc.	\$100.20	\$100.20	\$100.20	\$100.20	\$100.20	\$100.20	\$100.20	\$100.20	\$100.20	\$100.20	\$100.20
*See Page 45 for Service Area Descriptions												
(1) See Note 1 on Page 45												
(2) See Note 2 on Page 45												
For Purposes of this Comparison: 100 Therms = 100 Ccf = 100 Dth = 10 Mcf												

<b>Utility Name</b>	<b>2003 Bill @ 200 Therms</b>
Citizens Gas and Coke Utility	\$146.66
Indiana Gas Company	\$161.32
Northern Indiana Public Service Co.	\$179.35
Southern Indiana Gas and Electric Co.	\$146.42



## **AREAS SERVED**

### **Community Natural Gas**

#### **Rate 1**

Serving: Dale, Mariah Hill, Santa Claus and Gentryville.

#### **Rate 2**

Serving: Owensville, Cynthiana, Holland, Worthington, Carlisle and Spencer.

### **Lawrenceburg Gas**

#### **Rate G-1; Lawrenceburg Division**

Serving: Greendale, Lawrenceburg, Rising Sun and West Harrison.

#### **Rate G-2; Brookville Division**

Serving: Brookville.

### **Midwest Natural Gas (Consolidated Area)**

#### **Formerly TE; Texas Eastern Transmission System**

Serving: North Vernon, Vernon, Brownstone and Medora.

#### **Formerly TXG; Texas Gas Transmission System**

Serving: Salem, Campbellsburg, Austin, Crothersville, Scottsburg, Plainville, Odon and Elnora.

### **Ohio Valley Gas Corp.**

#### **ANR Consolidated Area**

##### **(Formerly ANR; ANR Pipeline System)**

Serving: Ferdinand, Pennville, Portland, St. Anthony, St. Marks and St. Meinrad.

##### **(Formerly PE; Panhandle Eastern Pipeline System)**

Serving: Deerfield, Fountain City, Lynn, Ridgeville, Saratoga, Union City and Winchester.

#### **TXG; Texas Gas Transmission System**

Serving: Cannelton, Connersville, Everton, Guilford, Lawrenceville, New Alsace, Sunman, Tell City, Troy and Yorkville.

### **Ohio Valley Gas, Inc.**

Serving: Dugger, Farmersburg, Hymera, Riley, Shelburn, Sullivan and Winslow.

## **NOTES**

- 1) Midwest Natural Gas "TE" and "TXG" service areas were consolidated pursuant to Commission order in Cause No. 40060 dated 05/03/95.
  
- 2) Ohio Valley Gas "ANR" and "PE" service areas were consolidated pursuant to Commission order in Cause No. 40049 dated 11/09/95. The consolidated area was named "ANR" to distinguish it from the "TXG" service area.

## PIPELINE

### Service, Distribution, And Transmission Lines

	<u>1999</u>	<u>2000</u>	<u>2001</u>	<u>2002</u>
Number of service lines	1,741,059	1,758,190	1,798,240	1,826,035
Avg. Length of Service Line (feet)	90.0	92.0	91.0	91.0
Total Service Lines (feet)	156,965,310	161,753,480	163,639,840	166,169,185
Total Service Lines (miles)	29,677	30,635	30,992	31,471
Total Distribution Lines (miles)	34,418	35,139	35,646	36,335
Total Transmission Lines (miles)	<u>1,761</u>	<u>1,738</u>	<u>1,654</u>	<u>1,886</u>
<b>Total Lines (miles)</b>	<b>66,070</b>	<b>66,554</b>	<b>67,935</b>	<b>69,692</b>

### 2001 Accidents And Incidents

<u>Reported Cause</u>	<u>Reports</u>	<u>&gt;\$50,000 Damages</u>	<u>Fatalities</u>	<u>Injuries</u>
Outside Construction	7	3		1
Customer-owned equipment	11	6	*2	5
Company error	1	1		
<b>Total</b>	<b>19</b>	<b>10</b>	<b>*2</b>	<b>6</b>

(\*2: carbon monoxide poisoning)

### Leak Repaired By Cause

	<u>1999</u>	<u>2000</u>	<u>2001</u>	<u>2002</u>
Corrosion	2,354	2,535	2485	16
Third Party	5,797	5,333	5250	2597
Damage by Outside Force	3,126	3,237	3333	2080
Construction Defect	3,578	3,737	3770	3948
Material Defect	2,398	2,424	2260	2276
Other	<u>5,877</u>	<u>7,805</u>	<u>6616</u>	<u>5053</u>
<b>Total Leaks</b>	<b>23,130</b>	<b>25,071</b>	<b>23,723</b>	<b>17,970</b>
Main Leaks	2,786	3,149	4,239	2764
Miles of Main	34,418	35,139	35,646	36335
Miles of Main per Leak	12.4	11.2	8.4	13.1
Service Leaks	20,066	19,981	20,832	15,206
Service Lines	1,734,338	1,741,059	1,758,190	1,826,035
Service Lines per Leak	86.4	87.1	84.4	120

# WATER

## Water Utilities Billing Survey As Of 9/30/02

Utility Name	Ownership Type	Cause No. of the Last Rate Case	Order Date	Service Charge (\$)	Average monthly bill (5,000 gal or 666.67 cubic feet)	Average monthly bill (7,500 gal. Or 1,000 cubic feet)
Alexandria	Municipal	39466	3/10/93		\$9.70	\$14.55
Alfordsville	Municipal	not found	not found		\$30.80	\$45.90
American Suburban	IOU	38936	6/21/90		\$51.78	\$51.78
Anderson	Municipal	39793	2/9/94		\$12.23	\$16.80
Apple Valley	IOU	39889	3/8/95		\$21.02	\$21.02
Auburn	Municipal	41414	9/22/99	\$3.14	\$15.59	\$21.82
Aurora, inside city	Municipal	40343	5/30/96		\$12.25	\$18.00
Aurora, outside city	Municipal				\$14.75	\$21.63
B&B Water Project	NFP	39107	5/22/91		\$23.79	\$33.89
Bargersville	Municipal	40187	9/27/95	\$3.25	\$17.00	\$23.88
Battleground	C.D.				\$13.13	\$17.06
Bedford	Municipal	40517	3/22/99		\$15.77	\$22.07
Bloomington	Municipal	42083	5/15/02	\$3.01	\$12.56	\$17.34
Boone County Utilities	IOU	40341	12/6/96		\$35.00	\$35.00
Boonville	Municipal	38821	12/28/89		\$17.25	\$25.88
Brown County, Northern Division	NFP	41712	8/24/00		\$45.15	\$66.78
Brown County, Southern Division	NFP				\$49.46	\$72.96
Carmel	Municipal	39536	4/21/93		\$10.50	\$15.40
Cataract Lake Water Corporation	NFP	39895	4/12/95		\$24.98	\$34.90
Chandler, Rural	Municipal				\$21.50	\$28.33
Chandler, Town	Municipal	42066	12/13/01		\$19.60	\$26.43
Charlestown	Municipal	38483	9/21/88		\$8.80	\$13.20
Clinton Township	NFP	40945	8/12/98		\$26.96	\$34.34
Clinton Township, St. Bernice	NFP				\$25.94	\$33.10
Columbia City	Municipal	40466	9/11/96		\$16.39	\$23.42
Columbus	Municipal	39425	3/29/94	\$3.38	\$11.43	\$15.46
Cordry Sweetwater	C.D.		9/20/71		\$23.93	\$35.21
Corydon	Municipal	40591	4/9/97	\$2.05	\$15.75	\$22.60
Country Acres	NFP	36972	12/8/82		\$6.00	\$6.00
Culver	Municipal	41879	7/3/01		\$18.07	\$25.71
Delphi	Municipal	40953	8/8/01		\$18.23	\$26.65
Dunkirk	Municipal	41431	6/14/00		\$23.09	\$32.72
Dyer	Municipal	40040	2/8/95		\$20.26	\$29.94

CD = Conservancy District; IOU = Investor Owned Utility; NFP = Not for Profit

**Water Utilities Billing Survey As Of 9/30/02**

<b>Utility Name</b>	<b>Ownership Type</b>	<b>Cause No. of the Last Rate Case</b>	<b>Order Date</b>	<b>Service Charge (\$)</b>	<b>Average monthly bill (5,000 gal or 666.67 cubic feet)</b>	<b>Average monthly bill (7,500 gal. Or 1,000 cubic feet)</b>
East Chicago	Municipal	41771	2/21/01	\$4.49	\$8.89	\$11.09
East Fork Water	NFP	33388	6/11/75		\$29.15	\$43.05
East Lawrence Water	NFP	39797	3/4/94		\$33.65	\$46.70
Eastern Bartholomew	NFP	39293	8/5/92		\$21.67	\$31.18
Eastern Heights	NFP	41091	7/29/99		\$16.32	\$22.70
Eaton	Municipal	41830-u	3/14/01		\$19.91	\$27.84
Edinburgh	Municipal	40764	10/22/97		\$12.01	\$17.24
Edwardsville Water	NFP	41201	12/9/98	\$3.33	\$25.33	\$36.33
Elkhart	Municipal	39780	12/15/93	\$1.60	\$7.90	\$10.56
Ellettsville, outside town	Municipal				\$18.11	\$26.61
Ellettsville, inside	Municipal	40932	1/28/98		\$13.73	\$20.06
Estates	IOU	41722	6/14/00		\$31.85	\$47.78
Evansville	Municipal	40488	4/2/97	\$1.99	\$8.89	\$12.34
Everton	NFP	41899-u	5/24/01		\$23.98	\$33.46
Fairview Park	Municipal	39410	2/17/93		\$13.11	\$17.39
Fayette Township	NFP	41529	2/2/00	\$2.80	\$22.90	\$32.95
Fillmore	Municipal	41339	12/22/98	\$3.85	\$38.10	\$55.23
Floyds Knobs	NFP	36297	4/1/81		\$20.55	\$28.73
Fort Wayne, inside City	Municipal	41925	6/6/01	\$5.84	\$13.78	\$17.74
Fort Wayne, outside City	Municipal			\$6.72	\$15.86	\$20.42
Fortville, inside	Municipal	41537			\$17.90	\$24.67
Fortville, outside	Municipal				\$26.82	\$36.94
Franklin County	NFP	35309	8/23/78		\$22.35	\$33.33
German Township	NFP	34088	3/2/76		\$21.50	\$31.65
German Township, Marrs Division	NFP	39441	12/30/92		\$54.38	\$80.06
Gibson Water	NFP	37829	4/9/86		\$31.58	\$46.93
Grantsburg	NFP	31408	3/2/67		\$24.44	\$36.02
Hammond	Municipal	37653	6/5/85	\$5.99	\$5.20	\$6.27
Havenwood	IOU	38485			\$15.00	\$15.00
Hessen Utilities	IOU	30805	7/30/65		\$6.00	\$6.00
Highland	Municipal	38915	11/7/90		\$11.23	\$15.63
Hillsdale Water	NFP				\$26.65	\$38.48
Hoosierland Vistas	IOU				\$10.00	\$15.00
Hudson	Municipal				\$14.70	\$21.48
Hymera	Municipal				\$15.84	\$21.67
Indiana American	IOU					

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**Water Utilities Billing Survey As Of 9/30/02**

<b>Utility Name</b>	<b>Ownership Type</b>	<b>Cause No. of the Last Rate Case</b>	<b>Order Date</b>	<b>Service Charge (\$)</b>	<b>Average monthly bill (5,000 gal or 666.67 cubic feet)</b>	<b>Average monthly bill (7,500 gal. Or 1,000 cubic feet)</b>
Indiana American, Flowing Wells	IOU	41702	1/15/02		\$16.95	\$25.43
Indiana American, Group 1	IOU	41320	7/1/99	\$11.65	\$26.63	\$34.13
Indiana American, Group 2	IOU			\$9.79	\$22.44	\$28.77
Indiana American, Group 3	IOU			\$9.31	\$21.30	\$27.30
Indiana American, Mooresville	IOU	40416	7/8/98	\$12.24	\$22.58	\$35.51
Indiana American, NW	IOU	41033	1/1/99		\$15.51	\$22.49
Indiana American, W. Lafayette	IOU			\$11.76	\$15.94	\$21.16
Indiana American, Wabash	IOU			\$12.63	\$17.73	\$20.29
Indiana American, Warsaw	IOU			\$14.24	\$22.36	\$32.51
Indiana American, Winchester	IOU			\$9.04	\$16.40	\$25.59
Indianapolis	Municipal	41821				
Indianapolis, Darlington	Municipal	39173	9/18/91		\$25.35	\$38.03
Indianapolis, Harbor #	Municipal	41161	5/31/00	\$5.25	\$27.53	\$36.93
Indianapolis, IWC Morgan	Municipal	39598	2/15/95	\$5.75	\$39.75	\$56.75
Indianapolis, IWC service area	Municipal	41063	4/8/98	\$7.55	\$16.22	\$20.55
Indianapolis, Liberty	Municipal			\$2.88	\$39.58	\$57.93
Ingalls	Municipal	41880-u	6/6/01		\$36.90	\$52.95
J.B. Waterworks	IOU	39231-u			\$18.26	\$26.56
Jackson County	NFP	41203			\$32.57	\$48.27
Jasper-Newton	IOU	41486			\$13.89	\$20.27
Kendallville	Municipal	39260	2/19/92		\$9.85	\$14.23
Kingsbury	IOU	36640	1/20/82		\$9.00	\$12.88
Kingsford Heights	Municipal	39457	11/25/92		\$19.55	\$28.17
Knightstown	Municipal	39199	10/16/91	\$2.67	\$18.12	\$25.14
Knightsville	Municipal	36728	4/14/82		\$30.43	\$37.02
L & S Community Water	NFP	39735-u	2/8/85		\$32.83	\$42.18
Lafayette	Municipal	41845	5/9/01		\$10.80	\$15.80
Lawrenceburg	Municipal	36036	6/12/80		\$9.51	\$13.14
Lincoln Utilities	IOU	41701-u	3/25/01		\$15.12	\$21.15
LMS Townships	C.D.	40991-u	7/15/99		\$18.94	\$26.87
Madison	Municipal	41032	3/16/00		\$9.95	\$14.25
Mapletown	NFP				\$22.15	\$24.05
Marion	Municipal	39422	8/5/92		\$14.85	\$18.94
Marion Heights	C.D.	40717	6/25/97	\$2.69	\$35.29	\$51.59
Marshall	Municipal	41326-u	7/22/99		\$12.00	\$12.00

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**Water Utilities Billing Survey As Of 9/30/02**

<b>Utility Name</b>	<b>Ownership Type</b>	<b>Cause No. of the Last Rate Case</b>	<b>Order Date</b>	<b>Service Charge (\$)</b>	<b>Average monthly bill (5,000 gal or 666.67 cubic feet)</b>	<b>Average monthly bill (7,500 gal. Or 1,000 cubic feet)</b>
Martinsville	Municipal	39860	9/10/97	\$2.30	\$7.00	\$9.35
Martinsville, Morgan-Monroe Forest.	Municipal			\$8.95	\$13.65	\$16.00
Marysville-Otisco-Nabb	NFP	31279	10/6/96		\$15.70	\$21.85
Michigan City	Municipal	41689	6/21/00	\$3.68	\$12.55	\$16.98
Mishawaka, City	Municipal	41395	9/1/99		\$11.81	\$17.70
Mishawaka, Clay	Municipal				\$17.01	\$25.50
Morgan County Rural	NFP	42025	10/31/01		\$30.78	\$45.85
Morgan County Rural, Western Exp.	NFP			\$9.74	\$40.52	\$55.59
Munster	Municipal	39919	10/19/94		\$11.00	\$16.18
New Castle	Municipal	39033	12/20/90		\$11.61	\$17.10
North Dearborn	NFP	41684	8/30/00		\$28.33	\$38.94
North Lawrence	NFP	41933	11/28/01		\$40.00	\$52.94
Oak Park	C.D.	41811-u	3/21/01		\$20.67	\$29.22
Ogden Dunes	Municipal	37693	3/6/85	\$23.91	\$22.10	\$27.43
Painted Hills	IOU	37017	10/17/83		\$27.75	\$37.00
Palmyra	Municipal	41407-u	12/3/99		\$23.18	\$34.23
Paoli	Municipal	41405	9/22/99		\$29.08	\$43.23
Pence	NFP				\$25.00	\$25.00
Perry	NFP	37907	2/12/96		\$30.60	\$43.95
Peru	Municipal	39817	4/14/97		\$16.20	\$23.55
Petersburg	Municipal	41185	5/31/005		\$13.25	\$19.23
Pike-Gibson	NFP	39991	3/15/91		\$22.52	\$33.42
Pioneer	IOU	41089	8/26/98		\$35.00	\$40.00
Pipe Creek	IOU	40056	4/12/95		\$30.00	\$30.00
Pleasant View	IOU	41591-u	4/12/00		\$18.00	\$27.00
Posey Township	NFP	39984	12/14/94	\$6.95	\$25.60	\$34.93
Prince's Lakes	Municipal	40226	9/25/97		\$19.55	\$28.43
Princeton	Municipal	41159	9/9/99		\$22.45	\$32.80
Ramsey	NFP	42042	7/10/02	\$2.80	\$22.90	\$32.90
Redkey	Municipal	32465	10/23/70	\$0.00	\$5.90	\$8.55
Reelsville	NFP	40524-u	4/9/97		\$23.10	\$32.78
Reelsville, 1984 Expansion	NFP				\$36.80	\$51.93
Rhorer, Harell & Shachat	NFP				\$34.10	\$40.58
Riverside	IOU	40794-u	11/8/98		\$18.13	\$24.06
Rural Membership	NFP	33702	8/27/74		\$17.25	\$24.00
Salem	Municipal	38428	9/21/88		\$16.21	\$24.30

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**Water Utilities Billing Survey As Of 9/30/02**

<b>Utility Name</b>	<b>Ownership Type</b>	<b>Cause No. of the Last Rate Case</b>	<b>Order Date</b>	<b>Service Charge (\$)</b>	<b>Average monthly bill (5,000 gal or 666.67 cubic feet)</b>	<b>Average monthly bill (7,500 gal. Or 1,000 cubic feet)</b>
Santee	IOU	40171	12/5/95		\$21.73	\$27.08
Schneider	Municipal	36056	10/23/80		\$9.15	\$9.15
Sellersburg	Municipal	39064	10/9/91		\$13.25	\$17.47
Shady Side Drive	NFP	38869	7/18/90		\$21.96	\$32.76
Schererville	Municipal	39729	12/29/93		\$14.40	\$20.95
Shirley	Municipal	37864	11/27/85		\$15.64	\$20.76
Silver Creek	NFP	37734	6/5/85		\$19.55	\$29.33
South 43	NFP	31465	6/23/67		\$17.40	\$25.73
South Bend	Municipal	42077	2/27/02		\$9.09	\$13.17
South Harrison	NFP	36912	11/3/82		\$36.23	\$53.28
South Lawrence	NFP	41989	10/31/01		\$39.20	\$51.15
Southern Monroe	NFP	36029	6/25/80		\$23.03	\$32.98
Southwestern Bartholomew	NFP	40850-u	9/10/97		\$23.50	\$34.65
St. Anthony	NFP	39193	10/19/91		\$36.20	\$52.63
St. Henry	NFP	39143	7/31/91		\$22.60	\$32.60
Stucker Fork, Austin	C.D.	39108			\$16.30	\$24.15
Stucker Fork, Outsided Austin	C.D.				\$21.54	\$32.09
Suburban Utilities	IOU	38957-u			\$17.72	\$17.72
Sugar Creek, Heartland Campground	IOU				\$26.74	\$26.74
Sugar Creek, Riley Village	IOU	39891			\$20.70	\$20.70
Tri-Township	NFP	40327	4/17/96		\$19.85	\$27.61
Troy, Non-Ridge Road	Municipal	38670	5/3/89	\$3.25	\$13.70	\$18.93
Troy, Ridge Road	Municipal			\$3.25	\$15.50	\$21.63
Turkey Creek	IOU	37249	10/26/83		\$12.46	\$17.37
Twin Lakes	IOU	39573	3/10/93	\$12.00	\$16.40	\$21.60
Utilities	IOU	39765-u	2/21/94		\$25.81	\$36.94
Utility Center	IOU	37067	4/27/83		\$15.00	\$20.90
Valley Rural	NFP	39008	7/10/91		\$24.16	\$34.02
Valparaiso Lakes	C.D.	38556	12/22/84		\$36.67	\$47.30
Van Bibber Lake	C.D.	40736	7/30/97		\$15.00	\$15.00
Van Buren Water	NFP	42159	9/4/02		\$21.40	\$30.80
Waldron	C.D.				\$18.48	\$26.98
Washington	Municipal	41666	2/7/01		\$25.15	\$37.70
Washington Twp. Of Monroe	NFP	41441	6/16/99		\$26.11	\$37.01
Watson Rural	NFP	41057	11/25/98		\$18.55	\$25.93
Wedgewood Park	IOU	40910-u	8/12/98		\$17.94	\$24.05
Westport	Municipal	38614	11/9/88		\$29.75	\$41.85

Yankeetown	NFP	41532-u	4/19/00		\$24.83	\$30.46
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**Calculations Of The Average Monthly Residential Bill Per Utility Ownership**

Utility Name	Ownership Type	Service Charge (\$)	5,000 gal. monthly bill (\$)	No. of Customers	Monthly Revenue	Average Monthly Bill
Battleground	C.D.		\$13.13	514	\$6,746	
Cordry Sweetwater	C.D.		23.93		0	
LMS Townships	C.D.		18.94	1,857	35,172	
Marion Heights	C.D.	\$2.69	35.29	410	14,469	
Oak Park	C.D.		20.67	435	8,991	
Stucker Fork, Austin	C.D.		16.30	7,182	117,067	
Stucker Fork, Outside Austin	C.D.		21.54		0	
Valparaiso Lakes	C.D.		36.67	815	29,888	
Van Bibber Lake	C.D.		15.00	770	11,550	
Waldron	C.D.		18.48		0	
<b>Total C.D.</b>				<b>11,983</b>	<b>223,882</b>	<b>\$18.68</b>
American Suburban	IOU		51.78	54	2,796	
Apple Valley	IOU		21.02	244	5,129	
Boone County Utilities	IOU		35.00	440	15,400	
Estates	IOU		31.85	162	5,160	
Havenwood	IOU		15.00	97	1,455	
Hessen Utilities	IOU		6.00	253	1,518	
Hoosierland Vistas	IOU		10.00	190	1,900	
Indiana American	IOU				0	
Indiana American, Flowing Wells	IOU		16.95	1,287	21,815	
Indiana American, Group 1	IOU	11.65	26.63	27,183	723,992	
Indiana American, Group 2	IOU	9.79	22.44	92,264	2,070,773	
Indiana American, Group 3	IOU	9.31	21.30	15,147	322,646	
Indiana American, Mooresville	IOU	12.24	22.58	3,113	70,298	
Indiana American, NW	IOU		15.51	58,041	900,216	
Indiana American, W. Lafayette	IOU	11.76	15.94	6,739	107,393	
Indiana American, Wabash	IOU	12.63	17.73	3,914	69,411	
Indiana American, Warsaw	IOU	14.24	22.36	2,984	66,728	
Indiana American, Winchester	IOU	9.04	16.40	1,678	27,526	
J.B. Waterworks	IOU		18.26	118	2,155	
Jasper-Newton	IOU		13.89	281	3,903	
Kingsbury	IOU		9.00	36	324	

**Calculations Of The Average Monthly Residential Bill Per Utility Ownership**

Utility Name	Ownership Type	Service Charge (\$)	5,000 gal. monthly bill (\$)	No. of Customers	Monthly Revenue	Average Monthly Bill
Lincoln Utilities	IOU		\$ 15.12	1,369	\$ 20,702	
Painted Hills	IOU		27.75	500	13,875	
Pioneer	IOU		35.00	246	8,610	
Pipe Creek	IOU		30.00	39	1,170	
Pleasant View	IOU		18.00	190	3,420	
Riverside	IOU		18.13	853	15,465	
Santee	IOU		21.73	507	11,015	
Suburban Utilities	IOU		17.72	389	6,893	
Sugar Creek, Heartland Campground	IOU		26.74		0	
Sugar Creek, Riley Village	IOU		20.70	82	1,697	
Turkey Creek	IOU		12.46	986	12,286	
Twin Lakes	IOU	12.00	16.40	2,892	47,429	
Utilities	IOU		25.81	228	5,885	
Utility Center	IOU		15.00	14,473	217,095	
Wedgewood Park	IOU		17.94	216	3,875	
<b>Total IOU</b>				<b>237,195</b>	<b>4,789,953</b>	<b>\$20.19</b>
Alexandria	Municipal		9.70	2,151	20,865	
Alfordsville	Municipal		30.80	177	5,452	
Anderson	Municipal		12.23	21,575	263,754	
Auburn	Municipal	3.14	15.59	3,849	60,006	
Aurora, inside city	Municipal		12.25	2,194	26,877	
Aurora, outside city	Municipal		14.75		0	
Bargersville	Municipal	3.25	17.00	6,956	118,252	
Bedford	Municipal		15.77	5,257	82,903	
Bloomington	Municipal	3.01	12.56	18,058	226,808	
Boonville	Municipal		17.25	3,345	57,701	
Carmel	Municipal		10.50	10,521	110,471	
Chandler, outside town	Municipal		21.50		0	
Chandler, inside town	Municipal		19.60	5,467	107,153	
Charlestown	Municipal		8.80	2,446	21,525	
Columbia	Municipal		16.39	2,272	37,238	
Columbus	Municipal	3.38	11.43	12,368	141,366	
Corydon	Municipal	2.05	15.75	1,540	24,255	
Culver	Municipal		18.07	780	14,095	
Delphi	Municipal		18.23	1,020	18,590	
Dunkirk	Municipal		23.09	1,186	27,388	
Dyer	Municipal		20.26	4,848	98,220	

**Calculations Of The Average Monthly Residential Bill Per Utility Ownership**

<b>Utility Name</b>	<b>Ownership Type</b>	<b>Service Charge (\$)</b>	<b>5,000 gal. monthly bill (\$)</b>	<b>No. of Customers</b>	<b>Monthly Revenue</b>	<b>Average Monthly Bill</b>
East Chicago	Municipal	4.49	\$ 8.89	7,595	\$ 67,520	
Eaton	Municipal		19.91	574	11,430	
Edinburgh	Municipal		12.01	1,519	18,243	
Elkhart	Municipal	1.60	7.90	13,940	110,070	
Ellettsville, inside town	Municipal		18.11		0	
Ellettsville, outside town	Municipal		13.73	3,809	52,298	
Elwood	Municipal		9.47	3,681	34,863	
Evansville	Municipal	1.99	8.89	54,784	487,030	
Fairview Park	Municipal		13.11	608	7,971	
Fillmore	Municipal	3.85	38.10	215	8,192	
Fort Wayne, inside City	Municipal	5.84	13.78	61,908	852,907	
Fort Wayne, outside City	Municipal	6.72	15.86		0	
Fortville, inside	Municipal		17.90	1,448	25,919	
Fortville, outside	Municipal		26.82		0	
Hammond	Municipal	5.99	5.20	24,934	129,532	
Highland	Municipal		11.23	8,124	91,233	
Hudson	Municipal		14.70	200	2,940	
Hymera	Municipal		15.84		0	
Indianapolis	Municipal				0	
Indianapolis, Darlington	Municipal		25.35	300	7,605	
Indianapolis, Harbor	Municipal		22.28	3,982	88,711	
Indianapolis, IWC Morgan	Municipal	5.75	39.75	1,433	56,962	
Indianapolis, IWC service area	Municipal	7.55	16.22	243,021	3,942,044	
Indianapolis, Liberty	Municipal	2.68	39.38	98	3,859	
Ingalls	Municipal		36.90	486	17,933	
Kendalville	Municipal		9.85		0	
Kingsford Heights	Municipal		19.55	500	9,775	
Knightstown	Municipal	2.67	18.12	926	16,779	
Knightsville	Municipal		30.43	566	17,222	
Lafayette	Municipal		10.80	20,602	222,502	
Lawrenceburg	Municipal		9.51	1,793	17,051	
Madison	Municipal		9.95	4,778	47,541	
Marion	Municipal		14.85	9,557	141,883	
Marshall	Municipal		12.00	161	1,932	
Martinsville	Municipal	2.30	7.00	3,903	27,321	
Martinsville, Morgan-Monroe Forest.	Municipal	8.95	13.65		0	

**Calculations Of The Average Monthly Residential Bill Per Utility Ownership**

Utility Name	Ownership Type	Service Charge (\$)	5,000 gal. monthly bill (\$)	No. of Customers	Monthly Revenue	Average Monthly Bill
Michigan City	Municipal	3.68	\$ 12.55	10,903	\$ 136,844	
Mishawaka, City	Municipal		11.81	12,465	147,162	
Mishawaka, Clay	Municipal		17.01	1,467	24,952	
Munster	Municipal		11.00	8,379	92,169	
New Castle	Municipal		11.61	7,016	81,428	
Ogden Dunes	Municipal	23.91	21.05	616	12,967	
Palmyra	Municipal		23.18	1,340	31,061	
Paoli	Municipal		29.08	1,447	42,079	
Peru	Municipal		16.20	4,407	71,393	
Petersburg	Municipal		13.25	1,348	17,861	
Prince's Lakes	Municipal		19.55	1,445	28,250	
Princeton	Municipal		22.45	3,823	85,826	
Redkey	Municipal	0.00	5.90		0	
Salem	Municipal		16.21	2,783	45,107	
Schneider	Municipal		9.15	114	1,043	
Sellersburg	Municipal		13.25	3,219	42,636	
Schererville	Municipal		14.40	8,662	124,733	
Shirley	Municipal		15.64	413	6,458	
South Bend	Municipal		9.09	37,000	336,293	
Troy, Non-Ridge Road	Municipal	3.25	13.70	338	4,631	
Troy, Ridge Road	Municipal	3.25	15.85		0	
Washington	Municipal		25.15	4,782	120,248	
Westport	Municipal		29.75	668	19,873	
<b>Total Municipal</b>				<b>694,090</b>	<b>9,455,197</b>	<b>\$13.62</b>
B&B Water Project	NFP		23.79	1,657	39,420	
Brown County, Northern Division	NFP		45.15	4,657	210,264	
Brown County, Southern Division	NFP		49.46		0	
Cataract Lake Water Corporation	NFP		24.98	1,220	30,470	
Clinton Township	NFP		26.96	765	20,624	
Clinton Township, St. Bernice	NFP		25.94		0	
Country Acres	NFP		6.00		0	
East Fork Water	NFP		29.15	1,114	32,473	
East Lawrence Water	NFP		33.65	2,879	96,878	
Eastern Bartholomew	NFP		21.67	3,988	86,428	
Eastern Heights	NFP		16.32	5,905	96,370	
Edwardsville Water	NFP	3.33	25.33	3,218	81,512	

**Calculations Of The Average Monthly Residential Bill Per Utility Ownership**

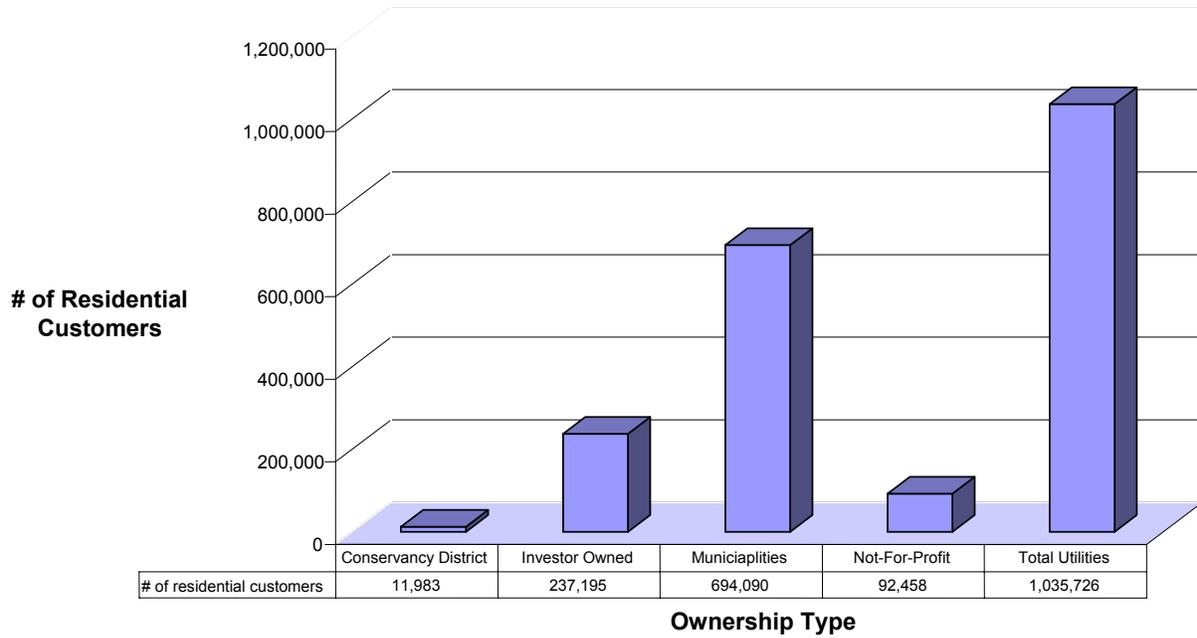
Utility Name	Ownership Type	Service Charge (\$)	5,000 gal. monthly bill (\$)	No. of Customers	Monthly Revenue	Average Monthly Bill
Everton	NFP		\$ 23.98	691	\$ 16,567	
Fayette Township	NFP	2.80	22.90	675	15,458	
Floyds Knobs	NFP		20.55	1,607	33,024	
Franklin County	NFP		22.35	2,458	54,936	
German Township	NFP		21.50	3,405	73,208	
German Township, Marris Division	NFP		54.38		0	
Gibson Water	NFP		31.58	1,063	33,570	
Grantsburg	NFP		24.44	97	2,371	
Hillsdale Water	NFP		26.65	260	6,929	
Jackson County	NFP		32.57	4,658	151,711	
L & S Community Water	NFP		32.83	109	3,578	
Mapleturn	NFP		22.15	509	11,273	
Marysville-Otisco-Nabb	NFP		15.70	2,513	39,454	
Morgan County Rural	NFP		30.78	2,221	68,351	
Morgan County Rural, Western Exp.	NFP	9.74	40.52		0	
North Dearborn	NFP		28.33	1,611	45,632	
North Lawrence	NFP		40.00	3,910	156,400	
Pence	NFP		25.00	25	625	
Perry	NFP		30.60	273	8,354	
Pike-Gibson	NFP		22.52	3,010	67,785	
Posey Township	NFP	6.95	25.60	1,161	29,722	
Ramsey	NFP	2.80	22.90	4,923	112,737	
Reelsville	NFP		23.10	771	17,810	
Reelsville, 1984 Expansion	NFP		36.80		0	
Rhorer, Harell & Shachat	NFP		34.10	225	7,673	
Rural Membership	NFP		17.25	1,856	32,016	
Shady Side Drive	NFP		21.96	44	966	
Silver Creek	NFP		19.55	4,854	94,896	
South 43	NFP		17.40	507	8,822	
South Harrison	NFP		36.23	2,646	95,865	
South Lawrence	NFP		39.20	2,236	87,651	
Southern Monroe	NFP		23.03	3,023	69,605	
Southwestern Bartholomew	NFP		23.50	2,633	61,876	
St. Anthony	NFP		36.20	503	18,209	
St. Henry	NFP		22.60	1,045	23,617	
Tri-Township	NFP		19.85	2,786	55,302	

**Calculations Of The Average Monthly Residential Bill Per Utility Ownership**

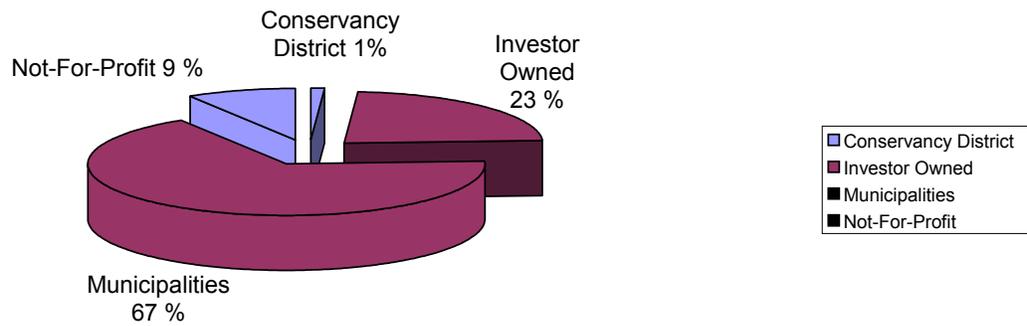
Utility Name	Ownership Type	Service Charge (\$)	5,000 gal. monthly bill (\$)	No. of Customers	Monthly Revenue	Average Monthly Bill
Valley Rural	NFP		\$ 24.16	1,599	\$ 38,635	
Van Buren Water	NFP		21.40	2,226	47,636	
Washington Twp. Of Monroe	NFP		26.11	1,245	32,501	
Watson Rural	NFP		18.55	3,092	57,357	
Yankeetown	NFP		24.83	585	14,526	
<b>Total NFP</b>				<b>92,458</b>	<b>\$ 2,391,082</b>	<b>\$ 25.86</b>

Ownership Type	Annual Revenues	Total of Monthly Revenues	Average Bill	# of Residential Customers
Conservancy District	\$ 2,686,592	\$ 223,882.70	\$ 18.68	11,983
Investor Owned	\$ 57,479,189	\$ 4,789,932.39	\$ 20.19	237,195
Municipalities	\$113,462,567	\$ 9,455,213.92	\$ 13.62	694,090
Not-For-Profit	\$ 28,692,958	\$ 2,391,079.83	\$ 25.86	92,458
<b>Total Utilities</b>	<b>\$ 202,321,306</b>	<b>\$16,860,108.84</b>	<b>\$ 16.28</b>	<b>1,035,726</b>

### Residential Water Customers Comparison per Type of Ownership



### Residential Water Customers per Ownership Type



### Calculation Of The Average Monthly Sewer Bill

Utility Name	Ownership	Average Monthly Bill	Last Rate Case	Effective date
American Suburban Utilities, Inc.	IOU	\$47.50	41254	8/15/2000
Apple Valley Utilities, Inc.	IOU	\$48.58	40191	8/2/1995
Boone County Utilities, LLC	IOU	\$55.00	40314	12/22/1998
Brushy Hollow Utilities, Inc	IOU	\$27.10	41285	1/17/1999
Chimneywood Sewage Works, Inc.	IOU	\$24.80	39015-u	5/22/1991
Country Acres Property Owners Association	NFP	\$6.00	36972	12/16/1982
Country View Sewage Plant Inc.	IOU	\$25.00	36140	1/22/1981
Dawn Lakes Homeowners Association	IOU	\$65.00	41370	10/1/1999
Devon Woods Utilities, Inc.	IOU	\$41.88	40234-u	2/6/1996
Doe Creek Sewer Utility	IOU	\$39.50	40108	5/24/1995
Driftwood Utilities, Inc.	NFP	\$15.38	37297	2/15/1984
East Shore Corporation	NFP	\$29.17	41494	10/18/2000
Eastern Hendricks County Utility, Inc.	IOU	\$39.00	42031-u	2/6/2002
Eastern Richland Sewer Corporation	NFP	\$40.11	37900	12/23/1997
Estates Utilities, Inc.	IOU	\$51.05	41722	
Flatfork Creek Utilities, Inc.	IOU	\$36.00	39940	1/26/1995
Fox Chase Farms Utility Inc.	IOU	\$65.00	40157	8/30/1995
Grandview Lot Owners Association	NFP	\$12.76	38782-u	10/1/1989
Green Acres Utility, Mohr Construction Co., Inc.	IOU	\$24.00	41991	8/24/2001
Hamilton Southeastern Utilities, Inc.	IOU	\$33.55	39191	1/27/1992
Harbortown Sanitary Sewage Corporation	IOU	\$18.00	35455	6/3/1987
Hardin Monroe, Inc.	NFP	\$21.00	31792	1/16/1970
Havenwood Utilities, Inc.	IOU	\$35.00	38485	8/3/1988
Hessen Utilities, Inc.	IOU	\$4.00	30805	7/30/1965
Highlander Village	IOU	\$45.00	41584	5/22/2002
Hillview Estates Subdivision Utilities, Inc.	IOU	\$30.00	38737-u	5/31/1989
Hoosierland Vistas	IOU	\$14.00	35206	6/20/1978
Hutuck Corporation	IOU	\$20.00	36950	3/14/1983
Indian Springs Waste S Mgmt, Inc.	NFP	\$55.00	40053	2/23/1996
Indiana American Water Company-Muncie	IOU	\$33.43	41320	10/15/1999
Indiana American Water Company-Somerset	IOU	\$38.31		
Irishman's Run Farm Utility Company, Inc.	MUNI	\$50.00	39634	12/20/1993
Jasper-Newton Utility Company, Inc.	IOU	\$44.28	41486	1/19/2001
JLB Development, Inc.	IOU	\$65.53	39868	4/28/1995

### Calculation Of The Average Monthly Sewer Bill

Utility Name	Ownership	Average Monthly Bill	Last Rate Case	Effective date
Kingsbury Utility Corporation	IOU	\$6.15	36640	4/19/1982
Lakeland Lagoon Corp.	NFP	\$59.52	41597-u	2/2/2000
LMH Utilities Corporation	IOU	\$42.28	40891	1/21/1998
MEKA, Inc.				
Mapleturn Utilities, Inc.	IOU	\$41.31	41656	5/10/2000
Merrillville Conservancy District				
Northern Richland Sewage Corporation	NFP	\$38.30	32784	5/3/1972
Old State Utility Corporation	IOU	\$40.79	36470	9/17/1997
Pleasant View Utilities, Inc.	IOU	\$14.00	39687-u	11/8/1993
Quiet Harbor Estates H.A., Inc	NFP	\$8.00	34545	3/2/1977
Reynolds Group, INC. d/b/a Aqua Source	IOU	\$38.00	41559	8/8/2002
S&V Sewer	IOU	\$14.63	39775	11/30/1994
Sani Tech, Inc.	IOU	\$60.00	41644	5/31/2002
Shorewood Forest Utilities, Inc.	NFP	\$48.98	40837	8/13/1997
South County Utilities, Inc.	IOU	\$49.15	39999	1/18/1995
South Haven S Works, Inc.	IOU	\$55.33	41903	6/7/2002
Southeastern Utilities, Inc.	IOU	\$55.00	40619	1/31/1997
Southern Enterprises Environment	IOU	\$25.07	38396	4/25/1988
Suburban Utilities, Inc.	IOU	\$29.29	40856-u	12/16/1997
Sugar Creek Utility Company, Inc.	IOU	\$60.14	39891	4/16/1996
Thralls Station			39280	3/30/1992
T.G. Watson Utilities	IOU	\$82.85	39702	1/23/1996
Twin Lakes Utilities, Inc.	IOU	\$28.58	39050	4/18/1991
Utility Center, Inc.	IOU	\$21.11	38687	5/9/1990
Valley Rural Utility Company	IOU	\$38.98	39009	7/10/1991
Wildwood Shores	IOU	\$27.00	39471-u	5/28/1993
Winfield Utilities, Inc.	IOU	\$49.95	40836	4/1/1998
Wymberly Sanitary Works, Inc.	IOU	\$32.00	37784	8/26/1986

## PUBLIC UTILITY FEE CALCULATIONS

### *BILLABLE PORTION OF THE BUDGET*

#### *2003 - 2004 Budget*

Utility Regulatory Commission	\$ 6,716,604	
Utility Consumer Counselor	3,999,001	
Expert Witness Fund	775,000	
Nominating Fund	5,000	
<b>Total 2003 - 2004 Budget</b>		<b>\$ 11,495,605</b>

#### *2001 - 2002 Reversions*

Utility Regulatory Commission	\$ 37,624	
Utility Consumer Counselor	473,967	
Expert Witness Fund	337,945	
Nominating Fund	4,887	
<b>Total 2001 - 2002 Reversions</b>		<b>\$ 854,423</b>
<b>Billable Portion of the 2003 -2004 Budget</b>		<b>\$ 10,641,182</b>

### *2002 UTILITY INTRA-STATE REVENUES*

#### *# of Companies*

46	Electric Utilities	\$ 4,917,290,414	
18	Gas Utilities	1,493,451,267	
35	Sewer Utilities	19,164,670	
260	Telecommunication Utilities	3,089,414,683	
56	Water Utilities	152,509,889	
	<b>Total Utility Intra-State Revenues</b>		<b>\$ 9,671,830,923</b>

### *2003 - 2004 PUBLIC UTILITY FEE BILLING RATE*

Billable Portion of the 2003 - 2004 Budget	\$ 10,641,182	
<i>Divided by:</i> Total Utility Intra-State Revenues	9,671,830,923	
<b>2003 - 2004 Public Utility Fee Billing Rate</b>		<b><u>0.001100224</u></b>

## PUBLIC UTILITY FEE (Fiscal Year 2003 – 2004)

Company Name	Gross Intra- State Operating Revenue	Gross Utility Fee	Net Utility Fee
Bartholomew County REMC	\$ 18,623,043	\$ 27,935	\$ 20,490
Boone County REMC	14,191,372	21,287	15,614
Carroll County REMC	9,612,285	14,418	10,576
Central Indiana Power	13,104,771	19,657	14,418
Clark County REMC	25,404,655	38,107	27,951
Daviess-Martin County REMC	17,062,729	25,594	18,773
Decatur County REMC	14,652,560	21,979	16,121
Dubois REC, Inc	15,459,867	23,190	17,009
Fulton County REMC	6,623,064	9,935	7,287
Harrison County REMC	30,768,852	46,153	33,853
Hendricks County REMC	33,753,455	50,630	37,136
Henry County REMC	10,773,877	16,161	11,854
Indiana Michigan Power Company	842,488,617	1,263,733	926,926
Indianapolis Power & Light Company	766,601,257	1,149,902	843,433
Jackson County REMC	29,232,467	43,849	32,162
Jasper County REMC	9,972,547	14,959	10,972
Jay County REMC	8,027,164	12,041	8,832
Johnson County REMC	22,685,555	34,028	24,959
Kankakee Valley REMC	17,911,830	26,868	19,707
Kosciusko County REMC	20,350,543	30,526	22,390
LaGrange County REMC	7,756,465	11,635	8,534
Marshall County REMC	7,931,693	11,898	8,727
Miami-Cass County REMC	8,694,894	13,042	9,566

**Public Utility Fee (Fiscal Year 2003 – 2004)**

<b>Company Name</b>	<b>Gross Intra-State Operating Revenue</b>	<b>Gross Utility Fee</b>	<b>Net Utility Fee</b>
Midwest Energy Cooperative	\$ 280,062	\$ 420	\$ 308
Newton County REMC	2,054,850	3,082	2,261
Noble County REMC	13,084,027	19,626	14,395
Northeastern REMC	33,527,333	50,291	36,888
Northern Indiana Public Service Co. – Electric	1,004,828,479	1,507,243	1,105,536
Orange County REMC	8,979,406	13,469	9,879
Parke County REMC	14,179,366	21,269	15,600
Paulding-Putnam Electric Co-op, Inc.*	4,376,683	6,565	4,815
PSI Energy, Inc.	1,347,268,606	2,020,903	1,482,297
Rush Shelby Energy	19,877,892	29,817	21,870
South Central Indiana REMC	38,257,718	57,387	42,092
Southeastern Indiana REMC	34,064,532	51,097	37,479
Southern Indiana Gas and Electric Company - Electric	272,245,768	408,369	299,531
Southern Indiana REC	22,165,496	33,248	24,387
Steuben County REMC	9,682,741	14,524	10,653
Tipmont REMC	24,245,431	36,368	26,675
United REMC	23,598,166	35,397	25,963
Utilities District of Western Indiana	21,985,039	32,978	24,188
Wabash County REMC	9,434,877	14,152	10,380
Warren County REMC	6,569,700	9,855	7,228
White County REMC	9,190,082	13,785	10,111
Whitewater Valley REMC	14,756,095	22,134	16,235

**Public Utility Fee (Fiscal Year 2003 – 2004)**

<b>Company Name</b>	<b>Gross Intra-State Operating Revenue</b>	<b>Gross Utility Fee</b>	<b>Net Utility Fee</b>
Chandler Natural Gas Corporaton	\$ 931,907	\$ 1,398	\$ 1,025
Community Natural Gas Co., Inc.	6,694,568	10,042	7,366
Fountaintown Gas Company, Inc.	4,375,091	6,563	4,814
Indiana Gas Company, Inc.	511,881,442	767,822	563,184
Indiana Natural Gas Corporation	7,476,311	11,214	8,226
Indiana Utilities Corporation	4,763,414	7,145	5,241
Kokomo Gas and Fuel Company	35,877,516	53,816	39,473
Lawrenceburg Gas Company	7,241,861	10,863	7,968
Midwest Natural Gas Corporation	15,987,911	23,982	17,590
Northern Indiana Fuel & Light Co., Inc. Northern Indiana Public Service Co. – Gas	42,606,384 725,179,743	63,910 1,087,770	46,877 797,860
Ohio Valley Gas Corporation	28,890,825	43,336	31,786
Ohio Valley Gas, Inc.	4,825,729	7,239	5,309
South Eastern Indiana Natural Gas Co., Inc.	1,902,057	2,853	2,093
Southern Indiana Gas and Electric Company – Gas	87,858,755	131,788	96,664
Switzerland County Natural Gas Co.	1,265,276	1,898	1,392
Westfield Gas Corporation	2,292,796	3,439	2,523
<b><i>GAS INDUSTRY TOTAL</i></b>	<b><i>\$1,493,451,267</i></b>	<b><i>\$ 2,240,177</i></b>	<b><i>\$ 1,643,131</i></b>
American Suburban Utilities, Inc.	1,626,491	2,440	1,790
Apple Valley Utilities, Inc.	200,749	301	221
Boone County Utilities, LLC	341,612	512	376
Centurian Corporation	47,817	72	53
Country View Sewage Plant Inc.	50,350	76	55

**Public Utility Fee (Fiscal Year 2003 – 2004)**

<b>Company Name</b>	<b>Gross Intra- State Operating Revenue</b>	<b>Gross Utility Fee</b>	<b>Net Utility Fee</b>
Dawn Lakes Estate, Inc.*	\$ 55,090	\$ 83	\$ 61
Doe Creek Sewer Utility, Inc.	176,633	265	194
Driftwood Utilities, Inc.	328,595	493	362
Eastern Hendricks County Utility, Inc.	127,282	191	140
Eastern Richland Sewer Corporation	757,970	1,137	834
Estates Utilities, Inc.	136,573	205	150
Gem Utilities, Inc.	114,793	172	126
Green Acres Sanitation Co., Inc.	60,888	91	67
Hamilton Southeastern Utilities, Inc.	4,810,183	7,215	5,292
Havenwood Utilities, Inc.*	67,133	101	74
Highlander Village Sewage*	51,234	77	56
Hutuck Corporation	84,112	126	93
Indiana-American Water Company, Inc.	194,246	291	214
Kingsbury Utility Corporation	90,930	136	100
LMH Utilities Corporation	477,913	717	526
Mapleturn Utilities, Inc.	249,884	375	275
Northern Richland Sewer Corporation	133,108	200	146
Old State Utility Corporation	66,566	100	73
Sani Tech, Inc.	62,965	94	69
Shorewood Forest Utilities, Inc.	452,025	678	497
South Haven Sewer Works, Inc.	2,401,582	3,602	2,642
Southeastern Utilities, Inc.	62,840	94	69

**Public Utility Fee (Fiscal Year 2003 – 2004)**

<b>Company Name</b>	<b>Gross Intra-State Operating Revenue</b>	<b>Gross Utility Fee</b>	<b>Net Utility Fee</b>
Sugar Creek Utility Company, Inc.	\$ 64,727	\$ 97	\$ 71
Thralls Station, Inc.	104,568	157	115
Twin Lakes Utilities, Inc.	985,774	1,479	1,085
Utility Center, Inc.	3,558,103	5,337	3,915
Valley Rural Utility Company	755,966	1,134	832
Water Service Company of Indiana, Inc.	156,689	235	172
Winfield Utilities, Inc.	252,960	379	278
Wymberley Sanitary Works, Inc.	56,320	84	62
<b><i>SEWER INDUSTRY TOTAL</i></b>	<b><i>\$ 19,164,670</i></b>	<b><i>\$ 28,747</i></b>	<b><i>\$ 21,085</i></b>
1-800-RECONEX, Inc.	86,719	130	95
Access Point, Inc.	128,623	193	142
ACCXX Communications, LLC	194,968	292	215
ACN Communication Services, Inc.	406,502	610	447
Adelphia Business Solutions Operations, Inc.*	2,021,016	3,032	2,224
Advantage Telecommunications, Corp.	102,806	154	113
AEP Communications, LLC	245,077	368	270
AFN Telecom, LLC	251,995	378	277
All American Telephone, Inc.*	71,443	107	79
America's Digital Satellite Telephone	148,076	222	163
American Consultants Alliance, Inc.	226,157	339	249
American Farm Bureau, Inc.	94,388	142	104
Ameritech Advanced Data Services of Indiana, Inc.	5,017,278	7,526	5,520

**Public Utility Fee (Fiscal Year 2003 – 2004)**

<b>Company Name</b>	<b>Gross Intra-State Operating Revenue</b>	<b>Gross Utility Fee</b>	<b>Net Utility Fee</b>
Ameritech Mobile Services, Inc.*	\$ 7,331,133	\$ 10,997	\$ 8,066
AmeriVision Communications, Inc.	473,679	711	521
AMI Communications, Inc.	346,233	519	381
Annox, Inc.	1,011,654	1,517	1,113
Answerphone & Radio Paging, Inc.	52,575	79	58
Arch Wireless Operating Company, Inc.	15,996,703	23,995	17,600
AT&T Broadband Phone of Indiana, LLC	1,144,224	1,716	1,259
AT&T Communications of Indiana, GP	119,377,266	179,066	131,342
Axces, Inc.	79,844	120	88
Bell Atlantic Communications, Inc.	11,501,921	17,253	12,655
Bloomington Home Telephone Company, Inc.	619,756	930	682
Bloomington Cellular Telephone / Westel - Indianapolis, LLC	13,021,980	19,533	14,327
Broadwing Telecommunications Inc.	2,710,728	4,066	2,982
Budget Call Long Distance, Inc.	193,648	290	213
Budget Phone Inc.	1,244,051	1,866	1,369
Business Discount Plan, Inc.	78,435	118	86
Business Telecom, Inc.	60,116	90	66
Buy-Tel Communications, Inc.	568,260	852	625
Buyers United, Inc.	104,010	156	114
C III Communications Operations, LLC	1,953,107	2,930	2,149
C.M., Inc.	65,602	98	72
Cable & Wireless USA, Inc.	1,390,262	2,085	1,530
Call Processing, Inc.	77,860	117	86

**Public Utility Fee (Fiscal Year 2003 – 2004)**

<b>Company Name</b>	<b>Gross Intra-State Operating Revenue</b>	<b>Gross Utility Fee</b>	<b>Net Utility Fee</b>
Camden Telephone Company, Inc.	\$ 994,134	\$ 1,491	\$ 1,094
CAT Communications International, Inc.	576,684	865	634
CELLCO Partnership*	9,921,457	14,882	10,916
Centennial Randolph Cellular Corp.	3,122,805	4,684	3,436
Centennial Tri-State Operating	2,586,176	3,879	2,845
Central Utah Communications, Inc.	155,863	234	171
CenturyTel Long Distance, LLC	270,483	406	298
CenturyTel of Central Indiana, Inc.	1,937,895	2,907	2,132
CenturyTel of Odon, Inc.	832,334	1,249	916
Chicago 20MHz, LLC.*	5,323,166	7,985	5,857
Chicago SMA Limited Partnership*	31,843,309	47,765	35,035
CIMCO Communications, Inc.	406,358	610	447
Cincinnati Bell Telecommunications Services, Inc.	152,781	229	168
Cincinnati Bell Wireless, LLC	2,118,088	3,177	2,330
Cincinnati SMA Limited Partnership	4,887,662	7,331	5,378
Cinergy Communications Company	1,081,064	1,622	1,189
Citizens Telephone Corporation	1,006,830	1,510	1,108
Clay County Rural Telephone Co-op., Inc	6,776,798	10,165	7,456
Clear World Communications Corporation	64,396	97	71
Coin Phones, Inc.	904,504	1,357	995
Comcast Business Communications, Inc.	50,827	76	56
Comm South Companies, Inc.	1,177,851	1,767	1,296
Communications Corporation of Indiana	6,605,778	9,909	7,268

**Public Utility Fee (Fiscal Year 2003 – 2004)**

<b>Company Name</b>	<b>Gross Intra-State Operating Revenue</b>	<b>Gross Utility Fee</b>	<b>Net Utility Fee</b>
Communications Corporation of Southern Indiana	\$ 1,165,196	\$ 1,748	\$ 1,282
Comteck of Indiana, Inc.	57,740	87	64
Connect America Communications, Inc.	146,185	219	161
Consolidated Billing Provider, LLC*	171,924	258	189
Contel of the South, Inc.	3,377,430	5,066	3,716
CoreComm Indiana, Inc.	285,856	429	315
CoreComm Newco, Inc.*	952,050	1,428	1,047
Covista Communications, Inc.	47,295	71	52
Craigville Telephone Company, Inc.	543,762	816	598
DATE CONNECTION INC. Daviess-Martin County Rural Telephone Corp.	55,712 2,436,229	84 3,654	61 2,680
Discount Utilities, LLC	177,549	266	195
E.Com Technologies, LLC	747,492	1,121	822
EGIX Network Services, Inc.	241,049	362	265
Elkhart Metronet, Inc.	4,242,753	6,364	4,668
eMeritus Communications, Inc.	519,226	779	571
Ernest Communications, Inc.	57,874	87	64
Erudite Communications*	55,664	83	61
Evercom Systems, Inc.	5,428,095	8,142	5,972
Excel Telecommunications, Inc.	4,909,672	7,365	5,402
ezTel Network Services, LLC*	76,147	114	84
FairPoint Carrier Services, Inc.	266,571	400	293
Fiber Technologies Networks, L.L.C.	156,049	234	172

**Public Utility Fee (Fiscal Year 2003 – 2004)**

<b>Company Name</b>	<b>Gross Intra-State Operating Revenue</b>	<b>Gross Utility Fee</b>	<b>Net Utility Fee</b>
First Communications, L.L.C.	\$ 1,020,123	\$ 1,530	\$ 1,122
Focal Communications Corporation of Illinois	541,098	812	595
Fonetel, Inc.			
Frontier Communications of America, Inc.	342,004	513	376
Frontier Communications of Indiana, Inc.	1,079,438	1,619	1,188
Frontier Communications of Thorntown, Inc.	987,752	1,482	1,087
Gary Cellular Telephone Co.	26,842,700	40,264	29,533
GE Business Productivity Solutions, Inc.	140,199	210	154
Geetel Communications, Inc.	48,943	73	54
Geetingsville Telephone Company, Inc.	293,979	441	323
Global Crossing Local Services, Inc.	116,775	175	128
Global Crossing Telecommunications, Inc.	13,376,084	20,064	14,717
Global Crossing Telemanagement Inc.	586,240	879	645
Globalcom, Inc.	104,019	156	114
Glyphics Communications, Inc.	69,502	104	76
GTC Telecom	50,901	76	56
GTE Mobilnet of Fort Wayne Ltd. Partnership*	56,338,248	84,507	61,985
GTE Mobilnet of Indiana Ltd. Partnership*	199,035,228	298,553	218,983
GTE Mobilnet of Indiana RSA #1 Limited Partnership*	8,505,198	12,758	9,358
GTE Mobilnet of Indiana RSA #3 Limited Partnership*	12,251,357	18,377	13,479
GTE Mobilnet of Indiana RSA #6 Limited Partnership*	18,797,633	28,196	20,682
GTE Mobilnet of Terre Haute Limited Partnership*	13,552,348	20,329	14,911
GTE Wireless of the Midwest Incorporated*	27,524,788	41,287	30,283

**Public Utility Fee (Fiscal Year 2003 – 2004)**

<b>Company Name</b>	<b>Gross Intra-State Operating Revenue</b>	<b>Gross Utility Fee</b>	<b>Net Utility Fee</b>
Hancock Communications, Inc.	\$ 314,832	\$ 472	\$ 346
Hancock Telecom	4,266,554	6,400	4,694
Home Telephone Company of Pittsboro, Inc.	1,493,580	2,240	1,643
Home Telephone Company, Inc.	1,393,888	2,091	1,534
IDT America, Corp.	673,568	1,010	741
Indiana 8, LLC / Westel - Indianapolis, LLC	13,974,258	20,961	15,375
Indiana Bell Telephone Company, Incorporated	851,401,568	1,277,102	936,732
Indiana Cellular, LLC / Westel - Indianapolis, LLC	12,096,562	18,145	13,309
Indiana Fones, Inc.	459,695	690	506
Indiana Paging Network, Inc.	8,064,181	12,096	8,872
Indiana RSA 2 Partnership*	16,154,152	24,231	17,773
Indiana RSA No. 4*	6,800,389	10,201	7,482
Indiana RSA No. 5*	3,693,608	5,540	4,064
Indiana Telephone Connect*	201,764	303	222
Intellicall Operator Services, Inc.	1,715,411	2,573	1,887
Inter-Tel NetSolutions, Inc.	51,236	77	56
Intermedia Communications, Inc.	3,752,483	5,629	4,129
IQuest Internet, LLC	470,958	706	518
ITC^DeltaCom Communications, Inc.	46,388	70	51
Kentucky CGSA	13,476,653	20,215	14,827
Kiva Telecommunications, Inc.	117,363	176	129
KMC Telecom III, LLC	5,289,824	7,935	5,820
KMC Telecom V, Inc.	14,903,092	22,355	16,397

**Public Utility Fee (Fiscal Year 2003 – 2004)**

<b>Company Name</b>	<b>Gross Intra-State Operating Revenue</b>	<b>Gross Utility Fee</b>	<b>Net Utility Fee</b>
LCR Telecommunications, LLC	\$ 270,121	\$ 405	\$ 297
LDMI Telecommunications, Inc.	157,362	236	173
Leapfrog Communications, LLC	321,712	483	354
Least Cost Routing, Inc.	122,629	184	135
Lee's Communication LLC	780,000	1,170	858
Level 3 Communications, LLC	1,233,599	1,850	1,357
Lightyear Communications, Inc.	4,346,092	6,519	4,782
Lightyear Telecommunications LLC	100,518	151	111
Ligonier Telephone Company, Inc.	1,576,058	2,364	1,734
Local Line America, Inc.	295,148	443	325
Long Distance Billing Services, Inc.*	1,420,815	2,131	1,563
Max-Tel Communications, Inc.	87,421	131	96
MCI WorldCom Communications, Inc.	91,961,442	137,942	101,178
MCI Worldcom Network Services, Inc	17,568,218	26,352	19,329
MCImetro Access Transmission Services, Inc.	11,318,562	16,978	12,453
McLeodUSA Telecommunications Services, Inc.	21,986,950	32,980	24,191
Mega Comm, Inc.	4,639,775	6,960	5,105
Merchants & Farmers Telephone Company, Inc.	375,764	564	413
Metro Electronic's, Inc.	315,000	473	347
Metropolitan Fiber Systems of Indianapolis, Inc.	8,162,198	12,243	8,980
Michiana Metronet - Fort Wayne	5,425,767	8,139	5,970
Midwest Telecom of America, Inc.	2,893,000	4,340	3,183
Midwestern Telecommunications Inc.*	390,171	585	429

**Public Utility Fee (Fiscal Year 2003 – 2004)**

<b>Company Name</b>	<b>Gross Intra-State Operating Revenue</b>	<b>Gross Utility Fee</b>	<b>Net Utility Fee</b>
Miles Communications, Inc.	\$ 340,271	\$ 510	\$ 374
Monon Telephone Company, Inc.	1,677,896	2,517	1,846
Mulberry Co-op Telephone Muncie Cellular Telephone / Westel - Indianapolis, LLC	757,364 6,798,997	1,136 10,198	833 7,480
Natel, LLC*	414,712	622	456
NeTel, Inc.*	101,114	152	111
Network Communications International Corp.	167,929	252	185
New Access Communications LLC	2,092,015	3,138	2,302
New Lisbon Telephone Co., Inc.	316,750	475	348
New Par*	6,442,761	9,664	7,088
New Paris Telephone, Inc.	1,029,744	1,545	1,133
Nextel West Corp.*	80,770,789	121,156	88,866
Norlight Telecommunications, Inc.	828,752	1,243	912
Northwestern Indiana Telephone Company, Inc.	7,022,919	10,534	7,727
NOS Communications, Inc.	170,900	256	188
NOSVA, Limited Partnership	1,441,148	2,162	1,586
NPCR, Inc.	11,444,216	17,166	12,591
NuVox Communications of Indiana, Inc.	4,874,796	7,312	5,363
OCMC, Inc.	2,447,556	3,671	2,693
Omnipoint Holdings, Inc.	33,248,492	49,873	36,581
OneStar Long Distance, Inc.	400,642	601	441
Opex Communications, Inc.	231,653	347	255
Paetec Communications, Inc.	60,000	90	66

**Public Utility Fee (Fiscal Year 2003 – 2004)**

<b>Company Name</b>	<b>Gross Intra-State Operating Revenue</b>	<b>Gross Utility Fee</b>	<b>Net Utility Fee</b>
Perry Spencer Rural Telephone Cooperative, Inc.	\$ 3,789,762	\$ 5,685	\$ 4,170
Perry-Spencer Communications, Inc.	438,497	658	482
Phone-Link, Inc.	539,207	809	593
PhoneTel Technologies, Inc.*	198,343	298	218
PNG Telecommunications, Inc.	1,666,324	2,499	1,833
Powertel/Kentucky	3,266,543	4,900	3,594
Preferred Carrier Services, Inc.	317,017	476	349
Primus Telecommunications, Inc.	243,966	366	268
PromiseVision Technology, Inc.	49,163	74	54
ProNet Communications, Inc.	76,473	115	84
Pulaski White Telephone	1,119,140	1,679	1,231
Qwest Communications Corporation	17,879,194	26,819	19,671
QX Telecom LLC	418,215	627	460
Richmond Communications	179,413	269	197
RNET INC.	789,380	1,184	868
Rochester Telephone Company, Inc.	4,124,550	6,187	4,538
RTC Communications Corp.	1,281,957	1,923	1,410
S & W Telephone Co.	231,696	348	255
SEI Data, Inc.	805,253	1,208	886
SIGECOM, LLC	10,296,604	15,445	11,329
Skytel Corp.	3,343,857	5,016	3,679
Smart Call, Inc.	463,338	695	510
Smithville Telecom, Inc.	1,338,077	2,007	1,472

**Public Utility Fee (Fiscal Year 2003 – 2004)**

<b>Company Name</b>	<b>Gross Intra-State Operating Revenue</b>	<b>Gross Utility Fee</b>	<b>Net Utility Fee</b>
Smithville Telephone Co., Inc.	\$ 12,586,286	\$ 18,879	\$ 13,848
Snappy Phone of Texas, Inc.	1,063,195	1,595	1,170
South Bend Metronet, Inc.	6,364,130	9,546	7,002
Southeastern Indiana Rural Telephone Southern Indiana RSA Limited Partnership*	2,469,153	3,704	2,717
Southwestern Bell Communications Services, Inc.	45,025,835	67,539	49,539
	156,019	234	172
Sprint Communications Company, L.P.	45,006,973	67,510	49,518
St. Vincent Hospital And Health Care Center, Inc.*	326,923	490	360
Stonebridge Communications, LLC	1,290,890	1,936	1,420
Sunman Telecommunications Corporation	1,951,683	2,928	2,147
Sunman Telecommunications Corporation Long Distance	422,695	634	465
Suretel, Inc.	4,072,926	6,109	4,481
Swayzee Telephone Company, Inc.	557,431	836	613
Sweetser Rural Telephone Company, Inc.	769,746	1,155	847
T-NETIX Telecommunications Services, Inc.	3,949,291	5,924	4,345
Talk America, Inc.	3,086,042	4,629	3,395
Taylorred Networks, Inc.	238,759	358	263
TCG Indianapolis	11,854,259	17,781	13,042
TDS Long Distance Corporation	1,031,540	1,547	1,135
Teleconnect Long Distance Services and Systems Company	4,073,684	6,111	4,482
TeleCorp. Communications, Inc.*	9,573,919	14,361	10,533
Telegration, Inc.	917,375	1,376	1,009
Terre Haute Cellular Telephone / Westel Indianapolis, LLC	13,176,777	19,765	14,497

**Public Utility Fee (Fiscal Year 2003 – 2004)**

<b>Company Name</b>	<b>Gross Intra-State Operating Revenue</b>	<b>Gross Utility Fee</b>	<b>Net Utility Fee</b>
The Dodson Group, Inc.	\$ 188,714	\$ 283	\$ 208
Time Warner Telecom of Indiana, L.P.*	8,333,378	12,500	9,169
Tipton Telephone Company, Inc.	2,882,742	4,324	3,172
Total Call International, Inc.	68,930	103	76
Touch 1 Communications, Inc.	51,992	78	57
Trans National Communications International, Inc.	261,882	393	288
Transcommunications, Inc.	49,120	74	54
TransWorld Network, Corp.	7,428,809	11,143	8,173
Tri-County Telephone Company, Inc.	2,218,613	3,328	2,441
TTI National, Inc.	935,192	1,403	1,029
UKI Communications, Inc.	60,947	91	67
United Communications Systems, Inc.	87,296	131	96
United Services Telephone, LLC*	113,063	170	124
United States Telecommunications, Inc.*	199,526	299	220
United Telephone Company of Indiana, Inc.	90,672,517	136,009	99,760
Universal Access, Inc.	158,171	237	174
US Tel Corporation*	127,673	192	140
US Xchange of Indiana, L.L.C.	18,555,560	27,833	20,415
USA Digital Communications, Inc.	59,080	89	65
VarTec Telecom, Inc.	7,668,374	11,503	8,437
Verizon North Inc. - Indiana	283,838,382	425,758	312,286
Verizon North Inc. - Indiana (Contel)	68,350,791	102,526	75,201
Verizon Select Services, Inc.	4,114,681	6,172	4,527

**Public Utility Fee (Fiscal Year 2003 – 2004)**

<b>Company Name</b>	<b>Gross Intra-State Operating Revenue</b>	<b>Gross Utility Fee</b>	<b>Net Utility Fee</b>
Verizon Wireless Messaging Services, LLC.*	\$ 1,296,034	\$ 1,944	\$ 1,426
Vista International Communications, Inc.	62,722	94	69
Washington County Rural Telephone Cooperative, Inc.	1,152,327	1,728	1,268
WATS/800, Inc.*	60,949	91	67
West Point Telephone Company, Inc.	341,804	513	376
Westel - Indianapolis, LLC	160,376,364	240,565	176,450
Westel Milwaukee Company, Inc.	46,233,259	69,350	50,867
Williams Communications, LLC	320,206	480	352
WirelessCo, L.P.*	179,792,376	269,689	197,812
Working Assets Funding Service, Inc.	251,616	377	277
World Communications Satellite Services, Inc.	148,500	223	163
WorldxChange Corp.	205,865	309	226
XO Indiana, Inc.	179,804	270	198
Yeoman Telephone Company, Inc.	596,823	895	657
Z-Tel Communications, Inc.	459,734	690	506
Zone Telecom, Inc.	69,521	104	76
<b><i>TELECOMMUNICATIONS INDUSTRY TOTAL</i></b>	<b>\$ 3,089,414,683</b>	<b>\$ 4,634,122</b>	<b>\$ 3,399,048</b>
Apple Valley Utilities, Inc.	58,234	87	64
B & B Water Project, Inc.	457,934	687	504
Boone County Utilities, LLC	246,323	369	271
Brown County Water Utility, Inc.	2,321,512	3,482	2,554
Cataract Lake Water Corporation	331,944	498	365
Clinton Township Water Company	286,673	430	315

**Public Utility Fee (Fiscal Year 2003 – 2004)**

<b>Company Name</b>	<b>Gross Intra-State Operating Revenue</b>	<b>Gross Utility Fee</b>	<b>Net Utility Fee</b>
East Lawrence Water Corporation	\$ 1,177,022	\$ 1,766	\$ 1,295
Eastern Bartholomew Water Corporation	1,332,527	1,999	1,466
Eastern Heights Utilities, Inc.	1,509,541	2,264	1,661
Edwardsville Water Corporation*	1,681,660	2,522	1,850
Estates Utilities, Inc.	111,988	168	123
Everton Water Corporation	209,394	314	230
Fayette Township Water Association, Inc.	194,851	292	214
Floyds Knobs Water Company, Inc.	559,408	839	615
Franklin County Water Association, Inc.	883,221	1,325	972
German Township Water District, Inc.	1,209,936	1,815	1,331
Gibson Water, Inc.	827,251	1,241	910
Hillsdale Water Corporation	76,076	114	84
Indiana Water Service, Inc.	346,593	520	381
Indiana-American Water Company, Inc.	113,710,432	170,566	125,107
Jackson County Water Utility, Inc.	1,955,230	2,933	2,151
Kingsbury Utility Corporation	108,795	163	120
Mapleturn Utilities, Inc.	175,583	263	193
Marysville Otisco Nabb Water Corporation	406,768	610	448
Morgan County Rural Water Corporation	912,505	1,369	1,004
North Dearborn Water Corporation	639,041	959	703
North Lawrence Water Authority	1,676,435	2,515	1,844
Painted Hills Utility	216,097	324	238
Perry Water System, Inc.	94,473	142	104

**Public Utility Fee (Fiscal Year 2003 – 2004)**

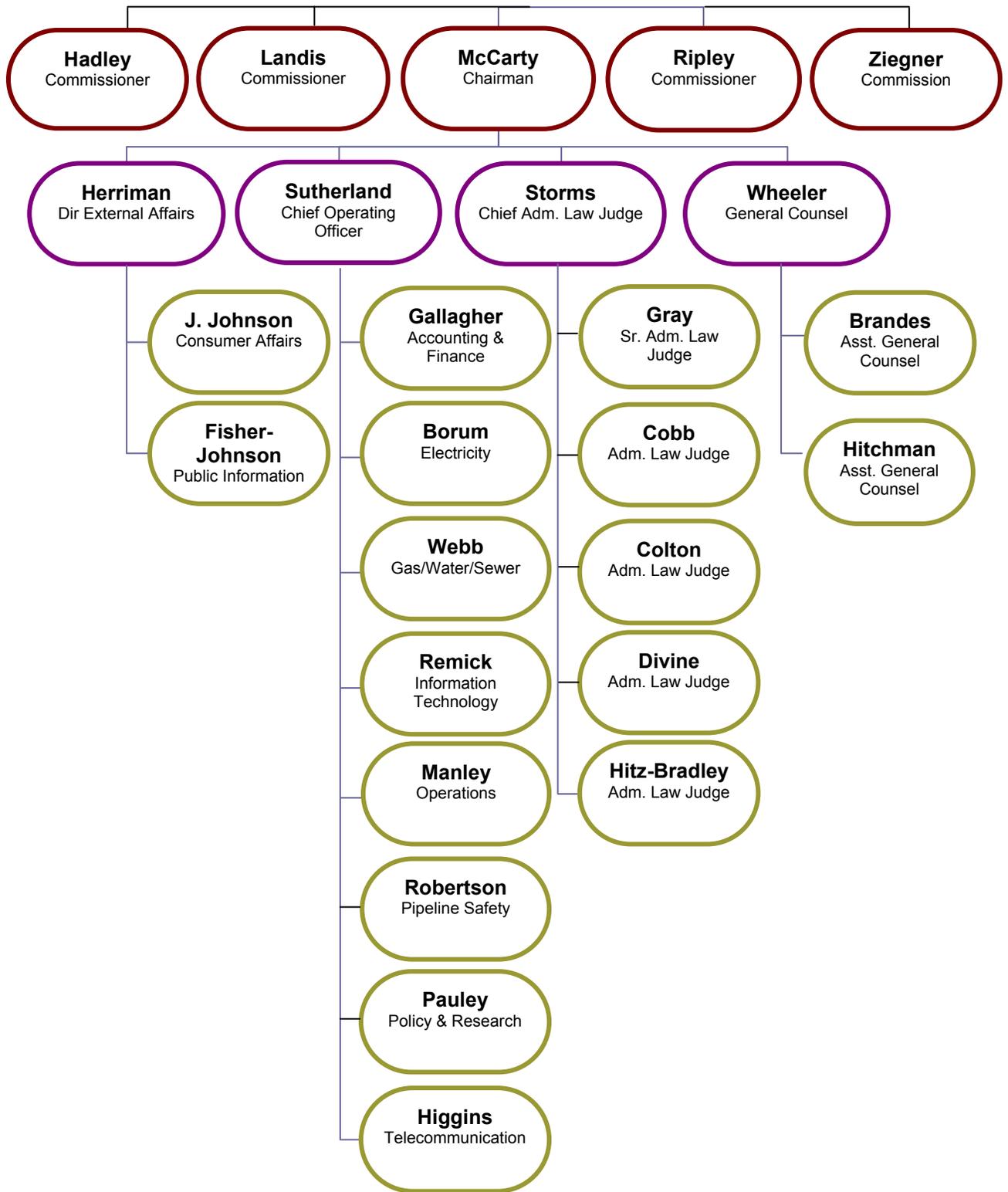
<b>Company Name</b>	<b>Gross Intra-State Operating Revenue</b>	<b>Gross Utility Fee</b>	<b>Net Utility Fee</b>
Pike-Gibson Water, Inc.	\$ 854,611	\$ 1,282	\$ 940
Pioneer Water, LLC	122,063	183	134
Posey Township Water Corporation	337,968	507	372
Ramsey Water Company, Inc.	1,391,837	2,088	1,531
Reelsville Water Company, Inc.	319,777	480	352
Rhorer Harrel & Schacht Roads Water Corporation	52,178	78	57
Riverside Water Company, Inc.	253,706	381	279
Rural Membership Water Corporation of Clark County	440,468	661	485
Silver Creek Rural Water Corporation	1,763,115	2,645	1,940
South 43 Water Association, Inc.	148,699	223	164
South Harrison Water Corporation	1,303,501	1,955	1,434
South Lawrence Utilities, Inc.	925,119	1,388	1,018
Southern Monroe Water Corporation	769,480	1,154	847
Southwestern Bartholomew Water Corporation	801,245	1,202	882
St. Anthony Water Utilities, Inc.	264,763	397	291
St. Henry Water Corporation	373,554	560	411
Tri-Township Water Corporation	857,277	1,286	943
Twin Lakes Utilities, Inc.	713,181	1,070	785
Utilities, Inc.	125,872	189	138
Utility Center, Inc.	4,352,899	6,529	4,789
Valley Rural Utility Company	479,264	719	527
Van Buren Water, Inc.	426,675	640	469
Washington Township Water Corporation of Monroe County	400,856	601	441

**Public Utility Fee (Fiscal Year 2003 – 2004)**

<b>Company Name</b>	<b>Gross Intra- State Operating Revenue</b>	<b>Gross Utility Fee</b>	<b>Net Utility Fee</b>
Water Service Company of Indiana, Inc.	\$ 63,552	\$ 95	\$ 70
Watson Rural Water Co., Inc.	950,321	1,425	1,046
Wedgewood Park Water Co., Inc.	54,589	82	60
Yankeetown Water Authority*	245,874	369	271
<b><i>WATER INDUSTRY TOTAL</i></b>	<b><i>\$ 152,509,889</i></b>	<b><i>\$ 228,765</i></b>	<b><i>\$ 167,795</i></b>
<b><i>TOTAL PUBLIC UTILITY FEE BILLING FY 2003-2004</i></b>	<b><i>\$ 9,671,830,923</i></b>	<b><i>\$ 14,507,746</i></b>	<b><i>\$ 10,641,181</i></b>

\* denotes estimated operating revenue due to non-compliance or late-filed Public Utility Fee Report

# ORGANIZATIONAL PROFILE



## COMMISSION EMPLOYEES

### **Chairman & Commissioner**

William D. McCarty, Chairman  
    Connie Childress, Administrative Assistant  
David Hadley, Commissioner  
    Mary Becerra, Administrative Assistant  
Larry Landis, Commissioner  
    Cathy Bird, Administrative Assistant  
Judith Ripley, Commissioner  
    Brenda Howe, Administrative Assistant  
David Ziegner, Commissioner  
    Cathy Bird, Administrative Assistant

### **Administrative Law Judge**

Scott Storms, Chief Law Judge  
Abby Gray, Senior Law Judge  
Tom Cobb, Law Judge  
Greg Colton, Law Judge  
William Divine, Law Judge  
Lorraine Hitz-Bradley, Law Judge

### **General Counsel**

Kris Wheeler, General Counsel  
Andrea Brandes, Assistant General Counsel  
Leslie Hitchman, Assistant General Counsel

### **External Affairs**

Elizabeth Herriman, Director

### **Public Information**

Mary Beth Fisher-Johnson, Director

### **Consumer Affairs**

Ja-Deen Johnson, Director  
Kesa Turpin, Division Manager  
Kim Brown, Complaint Analyst  
Patrick Evans, Complaint Analyst  
Kenya Stallworth, Complaint Analyst  
Dawn White, Complaint Analyst  
    Charla McIntosh, Receptionist

### **Chief Operating Officer**

Joseph Sutherland, Chief Operating Officer

### **Accounting & Finance**

Michael Gallagher, Director  
Jane Steinhauer, Assistant Director  
Cathy Brewster, Utility Analyst  
Matt Inman, Utility Analyst  
Chris Lewis, Utility Analyst  
    Carolyn Eberhart, Database Administrator

### **Electricity/Competition**

Brad Borum, Director  
Laura Cvengros, Assistant Director  
Karin Boychyn, Utility Analyst  
Dave Johnston, Utility Analyst  
Dale Thomas, Utility Analyst  
Kevin Zimmerman, Utility Analyst  
    Linda Calderone, Administrative Assistant

### **Gas/Water/Sewer**

Jerry Webb, Director  
Karen McGuinness, Assistant Director  
Shawn Kelly, Utility Analyst  
Adam King, Utility Analyst  
Moshrek Sobhy, Utility Analyst  
    Bonnie Murphy, Administrative Assistant

### **Information Technology**

Wayne Remick, Director

### **Operations & Executive Secretary**

Nancy Manley, Director & Executive Secretary  
    Paula Barnett, Legal Administrator  
Mary Becerra, Bookkeeper  
    Stacy Hunter, Legal Administrator  
Pam White, Operations Administrator  
*Court Reporters*  
Lynda Ruble, Chief Reporter  
Amy Tokash

### **Pipeline Safety**

Annamarie Robertson, Director  
Bill Boyd, Field Engineer  
Larry Keppler, Field Engineer  
Michael Orr, Field Engineer  
Jay Scherer, Field Engineer

### **Policy Research**

M. Robert Pauley, Director

### **Telecommunications**

Rich Higgins, Director  
Joel Fishkin, Assistant Director  
Pam Taber, Assistant Director  
Mark Bragdon, Utility Analyst  
Sally Getz, Utility Analyst  
Jennifer Gilmore, Utility Analyst  
Aisha Goens, Utility Analyst  
Karl Henry, Federal Affairs Specialist  
Brian Mahern, Utility Analyst  
Kevin Sosbe, Utility Analyst  
    Stephanie Singleton, Tariff Administrator

# DIRECTORY

As a governmental agency whose operations affect the public, the Indiana Utility Regulatory Commission welcomes requests for information on matters affecting the utility industry.

Inquiries may be made by mail:

Indiana Utility Regulatory Commission  
302 West Washington Street  
Room E306  
Indianapolis, IN 46204

Or, by telephone: 317-232-2701  
by facsimile: 317-232-6758  
by internet: [www.in.gov/iurc](http://www.in.gov/iurc)

or by calling any of the following numbers. All telephone numbers are within 317 area code.

Reception Desk .....	232-2701
Chairman/Commissioners .....	232-2705
Director of External Affairs .....	232-2714
Public Information Division .....	232-2715
Consumer Affairs Division .....	232-2712
Toll-Free (Indiana only) .....	800-851-4268
General Counsel .....	232-2758
Office of the Chief Officer and Executive Secretary .....	233-4723
Accounting & Finance Division .....	232-2781
Gas/Water/Sewer Division .....	232-2733
Electricity/Competition Division .....	232-2758
Operations .....	232-2716
Copy Center .....	232-2709
Court Reporting .....	232-2731
Pipeline Safety Division .....	232-2717
Telecommunications Division .....	232-5559